



Community Information & Volunteer Centre

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Professional development for managers of volunteers

About 12 years ago, I started asking myself questions about how I could become more productive in the ways I worked with volunteers, which I had for most of my adult life.

I was looking for ideas based in research and experience and I wanted some ongoing support, a network of people to turn to for help in keeping my perspective fresh.

The Overview of Volunteer Management workshop met my needs. Later I co-facilitated this training and now I manage community services at KCR and supervise the hosting of this course.

Deborah Klassen was brand new in her job of working with volunteers when she participated in the workshop last fall.

“It was a great equipping tool that put all of the basics at my fingertips”, said Klassen, Volunteer Coordinator and Community Liaison for the Karis Support Society.

The training binder held a prominent place on her desk for the first few months so that she could adapt the forms, policies and procedures.

“I found networking with other volunteer managers so beneficial because their experiences helped to prepare me for what was ahead,” added Klassen.

Maybe it is your turn. Why not sign up for our Overview of Management workshop?

Learn more about recruiting, screening and engaging volunteers while managing risk. Sharpen your interpersonal communication skills for daily interactions. Think about budgets and evaluating your program, to name a few of the topics.

This workshop is practical and hands on so that you can plan, oversee and evaluate any size of volunteer program at any stage of development.

The workshop will run Mondays and Tuesdays, October 29, 30 and November 5, 6, 2012 from 9:00 am to 4:00 pm.

The cost is \$199. Learn more and sign up online at kcr.ca under Community Services Workshops or by emailing dawn@kcr.ca.

Dawn Wilkinson manages the Community Information and Volunteer Centre at Kelowna Community Resources. Go to kcr.ca and click on Volunteer Opportunities Search to create your volunteer profile. View all the Volunteer Centre columns at: kcr.ca/volunteercolumn. Contact 250-763-8008 ext 24 or informkelowna@kcr.ca.