

Community Information & Volunteer Centre CIVC Bulletin Board August 2009



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## Local News

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OKANAGAN PARENT RESOURCE GUIDE

Kelowna Community Resources is gathering and organizing information about parent education and support in the Okanagan. This will include workshops, courses, and groups related to overall health and wellness as it relates to parenting and the family unit. As a result, a parent resource guide will be developed and updated on a semi-annual basis.

A questionnaire is available by contacting Nicole Stone-Leimert at:

Email: parentguide@shaw.ca or
Phone: 250.859.5190.

ADOPTION: GENERAL INFORMATION SESSION

Come and learn about adoption options from domestic and inter-country adoption specialists at The Adoption Centre of British Columbia. There will be a guest appearance by Choices Adoption Agency.

Date: August 13, 2009
Time: 7 pm
Location: Kelowna Community Resources
120-1735 Dolphin Ave.

For additional information or to reserve your space, please contact Jennifer Wall at:

Phone: 250-763-8002 or 1-800-935-4237 or
Email: jenn@kcr.ca

BACK TO SCHOOL BASH

~ Over 100 volunteers are needed ~

The 6th Annual Back to School Bash happens August 29th at the Parkinson Recreation Centre. A \$20 donation buys a backpack, supplies, and food for one child. This year we will give away 450 backpacks to school aged children & youth on a first come, first served basis.

This family oriented event will feature a *KidZone*, free hotdogs, free haircuts, free clothing, and door prizes--come for a meal and stay for the fun.

Donations of good quality new or used clothing FOR ALL AGES, **are needed by Wednesday, August 26th.**

Drop off locations are:

Victory Life Fellowship

Tuesday - Thursday, 10 am – 3 pm
1635 Bertram St. OR

La-Z-Boy Furniture Gallery

Monday - Saturdays, 9 am – 5 pm
#103–1850 Spall Rd.

To volunteer or for more information, please contact:

Victory Life Fellowship

Phone: 250-862-3044 or

Email: vlf@shaw.ca

Web: www.victorylifefellowship.net

13TH ANNUAL OKANAGAN FAMILY AIDS WALK

The AIDS Walk is our largest awareness and fundraising event, with all funds raised remaining here in our community. The funds raised are not used for operational funding – they are used for direct support for individuals and families to subsidize emergency housing; medical fees and medications; medical transportation; purified water; hospital incidentals; annual client functions such as Christmas dinners; and for crucial prevention and educational programs.

Once again, this year we are challenging individuals and teams to show their spirit by dressing up, making team banners or signs, to vie for Most Spirited Individual and Most Spirited Team awards.

Date: September 27th, 2009

Times: Registration, 10 am

Walk, 11 am

Awards, 12 pm

Location: Waterfront Park

Pledge forms, posters and more information are available from Stephanie Tissot:

Phone: 250.862.2437 or

Email: stissot@lprc.ca

INTRODUCTION TO NON-PROFIT MANAGEMENT COURSE

This course developed by the Centre consists of 10 modules including the following topics: leading and managing, financial management, marketing and public relations, board governance, strategic planning, evaluation and resource development. We are in the process of creating agreements with post secondary institutions across the province to provide the course. Each agreement includes funded seats awarded to staff and volunteers in non-profit organizations.



Okanagan College is in the final stages of negotiating its agreement for the delivery of the Introduction to Non-profit Management course. There will be two offerings per year, one face-to-face (Wednesday at 6pm starting September 2nd) and one online or blended delivery; each session will have FREE seats for staff, board members, or volunteers of registered non-profit organizations. --Source: <http://bccnpd.ca/training>

If you are interested in obtaining a funded seat, please contact Kerry Rempel at:

Phone: 250-762-5445 ext 4779 or
Email: krempe1@okanagan.bc.ca

JUICY GIVE WINNERS

Pictured are the three finalists in the first ever Juicy Give - (Left to Right) Charrise Daley of Kelowna and District Society for Community Living, Brian Noble of Westside Community Foodbank Society, Liz Talbott of New Opportunities for Women Canada Society.



Out of the initial 53 submissions by local community groups and organizations, 103.9 The Juice announced this year's winner of The Juicy Give during the Michaels and McKinney Morning Show. The winner is: The Kelowna and District Society for Community Living.

The Kelowna and District Society for Community Living (KDSCL) is in need of funds to construct a new building, affordable rental units and service space for adults with developmental disabilities.

103.9 The Juice General Manager Jason Mann says "What makes The Juicy Give particularly unique is that it is the community that has decided who the recipient is.

The second runner-up was the Westside Community Foodbank. General Manager Jason Mann surprised them with a \$1000.00 direct cash donation by the radio station. The first runner-up was NOW Canada and they received \$1000.00 in cash and \$2000 in promotional airtime for their cause. "We wish we could have awarded 53 Juicy Gives. Each of the charities impressed us deeply with their commitment to making Kelowna and area a better place to live. It was an uplifting experience for everyone involved at the station as we met so many wonderful people and learned about so many worthy causes. While we weren't planning on making cash donations to the runners up - we truly were touched by these causes and just had to", said Jason Mann.

THANKS FROM ABC YOUTH GATHERING

Ian Wemyss from ABC Youth Gathering says "thank you for making our volunteer opportunity a huge success. We had an incredible response from organizations" contacted through Kelowna Community Resources.

"We're really excited to lend a hand in Kelowna and think it will be a great opportunity for our youth."

Thank you,
Ian Wemyss

FAMILIES IN THE NEW MILLENNIUM SURVEY

Do you feel like parenting today is challenging? Would you like to participate in an innovative study that gives you the opportunity to share the joys and struggles of your family's daily life? For example, is your parenting affected by time or financial pressures?

Our research team is conducting a study on the well-being of families with children in grades 5 to 9. If you are interested, we would love to hear from you. Please click on the following link to complete a short, 15 minute survey: www.surveymonkey.com/fim. You may also choose to further participate by completing an in-depth interview and questionnaire.



The participation of families like yours is crucial, as your thoughts on issues such as education, financial planning, and children's extra-curricular activities could help middle schools and community organizations with program enhancement and development.

If you know of other parents who may be interested, please pass on this information to them.

Dr. Shelley Pacholok
Assistant Professor, Sociology
UBC Okanagan
shelley.pacholok@ubc.ca

Tara Snape
Graduate Student
UBC Okanagan
tsnape@interchange.ubc.ca

CALL FOR PROJECTS – OKANAGAN COLLEGE SOCIAL ENTREPRENEURSHIP STUDENTS

The Okanagan School of Business is pleased to have a Social Entrepreneurship course as part of the third year business curriculum. The heart of this course is a community outreach volunteer project for students to engage in service based learning. We have 25 keen and engaged students looking for a not-for-profit group or NGO's like yours to volunteer for a 30 hour project as the focal point of their course work and social entrepreneurship experience.

As the course is open to third and fourth year Bachelor of Business Administration degree students we have a great mix of business skills available. Projects in the past have included such things as small event planning, marketing plan development, promotions, on-line research, logo design, HR projects, E-commerce, data base management, and cost analysis.

If you feel you have a project that needs doing and you could use some student help please contact me for a one-page project outline form. Students will select a project by end of September and work will be done in the months of October and November. You are able to ask for more than one student (max. two per project) as well as submit more than one project.

If you think there are other non-for-profit organizations that could benefit from this initiative, please feel free to forward on this information. We have successfully worked with many organizations in the last two years and appreciate your support. We are also looking for guest speakers in the classroom so please let us know if you may be interested in coming to a class to share your experiences.

Dates: Course begins, on September 3rd
Request deadline August 28th

For additional information, please contact:

Laura A. Thurnheer, MBA, College Professor
Okanagan School of Business
Okanagan College
Phone: 250.762.5445 ext 4344
Fax: 250.862.5432
Email: lthurnheer@okanagan.bc.ca

UNITED WAY SURVEY

~ Your Community Needs Your Voice! ~

Please help the United Way by completing a short 5 minute online survey--the [United Way Community Impact Survey](#).

The Community Impact Survey will allow you to share your thoughts and opinions while also showing interest in our community.

You will help the United Way expand its role in the community to become more active and be directly involved in building communities. Your voice will inform the United Way of where you see the greatest social needs in our community. Please complete the survey either online at www.unitedwaycso.com or by phone at 250.860.2356.



By completing the online survey you will be entered into a draw for a \$250 prize from a local business. Limited to one entry per person. Survey closes on August 14th, 2009.

Please forward this e-mail to other community members so that they can contribute their voice to the discussion of our community.

* This information will also aid the Central Okanagan Foundation during its Vital Signs report to determine the level of need on these social issues.

Thank you for your support.

VITAL SIGNS SURVEY

Vital Signs is an annual report being undertaken by the Central Okanagan Foundation that will review the vitality of the region. The report will present data and perceptions on 11 key areas of community life – areas that are critical to the region's quality of life and well-being.

A key part of this project involves surveying members of the community – from civic life, community service providers, business leaders, and other informed residents – to gather their perceptions and opinions about the region in which you live, work, learn and play. The remainder of the report, to be released on October 6th, 2009, will focus on scientifically valid measures taken from research to highlight our community needs.

Please click on the link below to complete the survey. It's only 15 questions and won't take long to complete, but it's an important part of our reporting on the Central Okanagan region for Vital Signs 2009. It will also provide a base for comparison, as we look forward to Vital Signs 2010 and beyond.

SPARC BC is pleased to be working with the Central Okanagan Foundation to implement and analyze this survey. Please contact Clement Woo at cwoo@sparc.bc.ca if you have any questions regarding the survey, or contact Leanne Hammond Komori of the Central Okanagan Foundation at leanne_cof@shaw.ca for information about Vital Signs 2009.

To participate in the survey, please visit:

http://www.surveymonkey.com/s.aspx?sm=HbtnqqN3HPQkXBND0ChrXA_3d_3d

Surveys must be completed and returned by August 10th.

GATEWAY TO THE BUILDING TRADES FOR WOMEN

PROGRAM DESCRIPTION: The 15-week (450 hr.) Gateway to the Building Trades for Women program is designed to provide students with both practical and theoretical experience in a wide variety of building trade sectors. Students will gain the first hand knowledge required

to make an informed decision about which trade to enter.

Students in the Gateway program will learn practical skills and industry requirements for a variety of building trades. Additionally these students will have the opportunity to meet directly with representatives from industry, plus also learn how to secure employment and training.

While gaining first hand experience in the building trades, students will acquire industry knowledge through guest speakers and industry mentors. Employability skills including resume writing and career preparation skills considered to be critically important for employment in the trades will also be covered.

Students become able to make an informed career decision, and are also aware of how to access training, apprenticeships, and employment. Graduates from the program may seek direct entry into employment and apprenticeship or enter OC trades foundation training programs.

OVERVIEW: The building trades covered may include but are not limited to the following:

- Carpentry
- Plumbing
- Electrical
- Painting
- Insulating/Vapour Barrier
- Drywall
- Joinery
- Roofing

ADMISSION REQUIREMENTS: Unemployed or underemployed females (ineligible to receive Employment Insurance benefits) with a genuine interest in exploring a career in trades.

PROGRAM DETAILS:



Dates: August 31, 2009 – December 11, 2009 (15 weeks, or 450 hrs.)
Dates: Monday - Friday, 8 am – 3 pm
Location: West Kelowna Campus, Penticton Campus
Tuition: Funding available for eligible students

WORK EXPERIENCE: Students will receive supervised work experience in a shop setting through a variety of hands on construction projects. Each project will be focused on providing students with experience working with specific materials used in a selected construction trade. Projects may range from constructing small building projects to hands-on experience using various materials and equipment in the shop.

CREDENTIAL: Students will receive a certificate for Occupational First Aid (OFA) Level One and one for Workplace Hazardous Materials Information System (WHMIS). These certificates will receive industry recognition in the workplace.

For further information please contact Maura Lucent, Trades and Apprenticeship at:

Phone: 250.575.6194 or
Toll Free: 1.877.755.2266 ext 4825
Email: mlucente@okanagan.bc.ca
Web: www.okanagan.bc.ca/wtti

CHILD CARE PROVIDER MENTORSHIP PROJECT

CATCH invites you to join the conversation on the childcare provider Mentorship / Leadership project. There is a community meeting on September 23, 2009 at 6:30 pm, at 120 – 1735 Dolphin Ave (Kelowna Community Resources).

This will be an opportunity to share ideas, brainstorm, and connect with childcare providers, RLNR, Family, Group, Preschool and Out of School Care, Owners, Operators, Managers, Supervisors and Executive Directors. Any and all who work with children in the community who would love to support the development of a Mentorship / Leadership project, are invited to attend. If you are unable to join us, please email your ideas to Bob@catchcoalition.ca and they will be put forth at the meeting.

A COMMUNITY FORUM: WOMEN – VOICES FOR CHANGE!

WHO: The City of Kelowna's *Women's and Community Advisory Committee* is a statutory committee of the Kelowna City Council. The committee's role is to make recommendations to City Council to assist them in ensuring a fair and equitable community for everyone.

WHAT: An annual forum is the ideal opportunity to hear from women about issues that affect them. We need input from women in order to institute change locally.

WHEN: Friday, October 16, 2009, 9 am – 4 pm

WHERE: The Royal Anne Hotel, 348 Bernard Avenue

HOW CAN YOU PARTICIPATE: Look for upcoming announcements in your local community. Be prepared to attend the Women – Voices of Change Forum and share your voice!

Donations, Sponsorship Support, Registrations, or Participation Inquiries can be forwarded to Micki Smith by phone at 250.762.2355 or by email at kelwomenscentre@telus.net.

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## Provincial News

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FAMILY CAREGIVING SURVEY

To assist our research, the BC Law Institute is interested in hearing from the family caregivers of BC. We are interested in learning about your particular care giving circumstances, your experience of accessing BC laws to improve your lives, and what kinds of supports you have received or been denied in your ongoing struggle to balance work and care giving. We are also interested in your perspective on how laws, policies and practices should be reformed and how you think our society should value family care giving.



We are interested in your views on this topic, especially if you are currently providing care to a family member or receiving care from a loved one. We will be holding community consultation events next year. Keep your eyes on our webpage for updates on how you can get involved in this project.



In the mean time, please send any comments to us at familycare@bcli.org. The survey is available in English, Spanish, Chinese; Punjabi; and Filipino.

For additional information on this project, please contact Krista James at 1.604.822.0564 or visit our website at: <http://www.bcli.org/ccel/projects/family-caregiving#tabs-projects-1>

TRANSFORMING TRAINING FOR FAMILY SERVICE

Just released from the BC Council for Families: [Transforming Training](#) is a report examining the challenges and barriers experienced by BC's family service workers in accessing training and professional development.



The report, based on a 2008 online survey of family service workers across BC, includes several recommendations for improving access to professional development opportunities. Among them:

- introduce alternative training models to address barriers such as lack of available funds, and distance to training
- increase the amount and variety of online training opportunities
- improve availability of professional development specific to the needs of non-managerial staff
- address key knowledge gaps, including: working with fathers, conflict resolution, and counseling skills

To read or download the full report, please visit: <http://bccf.bc.ca/hm/inside.php?sid=92&id=376>.

FAMILY PHYSICAL ACTIVITY REPORT CARD

The [2009 Report Card on Physical Activity for Children and Youth](#) from Active Healthy Kids Canada points out the importance of parental role modeling.

BC COUNCIL
for FAMILIES



Main findings include:

- Children's sport participation rate was 35% if no parents were involved;
- Their participation increased to 57% when at least 1 parent was involved;
- 19% of Canadian adults reported watching more than 21 hours of TV per week.

The report is based on the recommendation that kids get 90 minutes of activity per day. Currently 87% of Canadian kids are not getting that and sitting activities like watching TV, video games and other screen media are prominent.

With these kinds of statistics, the report card gave Canada an F for not meeting the 90 minute standard. Yet, kids' physical activity is increasing, with 55% of children Grades 5 to 8 in BC, Ontario and Alberta getting up to 60 minutes of physical activity per day.

The report also makes these recommendations:

- Encourage families to try physical activities suggested by children, even if they are new or different;
- Continue to promote screen-free weeks by providing suggestions of what families can do together, and what children can do with their friends.

The study sampled 10,000 children aged 5 to 19 in 2005. Other influences on physical activity that were considered in the study include school, peers, community, the built environment and policy.

To read or download the full report, please visit:

http://www.activehealthykids.ca/Modules/~cms.com/ecms.ashx/ExecSummary/AHK_ReportCard_ExecSummary_ENG.pdf

VOLUNTEER BC'S NEWEST STATE OF VOLUNTEERING REPORT

Volunteer BC launched a new website to kick off the release of their new report about the state of volunteering in the province. The *2008 BC State of Volunteering Report* gives both a broad view of the health of volunteerism in its many facets, as well as specific experiences and examples from which insights can be drawn from five distinct parts of the province. It also includes recommendations for action to address areas for improvement suggested by the findings, highlighting challenges alongside the success stories. --SOURCE: *Charity Village, July 6, 2009*



For more information, and to download the full report, visit: www.bcstateofvolunteering.org

CITIES FIT FOR CHILDREN CONFERENCE

Building on the success of the first summit held in Kelowna, in November 2007, Cities Fit For Children will bring together municipal, regional and Aboriginal leaders. Emphasizing the importance of local partnerships, the goal of the Summit is to increase knowledge of the role of local governments in enhancing early childhood development.



The 2009 event will be held at the exciting new Langley Events Centre, and can accommodate up to 500 participants. As the last event was oversubscribed, we anticipate these spots will fill up quickly. Mark your calendar now!

Date: October 22 - 23, 2009
Location: Langley Events Centre
7888 - 200 Street
Langley, BC

For more information, please contact Joanne Schroeder, conference chair at:

Phone: 778.558.5455 or
Email: joanne.schroeder@ubc.ca

BLUE WAVE FOUNDATION

The Blue Wave Foundation has been established as a result of the experiences of parents of a teenage suicide victim, to address issues of early intervention, education of youth, their families and society at large through the Blue Wave Foundation website, awareness campaigns, and Blue Wave Days in schools. Blue Wave intends to focus on youth from age 10 and up, with special emphasis on 14 - 25 year olds—statistically, the highest-risk group. -- SOURCE: *Charity Village 2009 July 20*

For additional information, please visit: www.ok2bblue.com

INTEGRATION SERVICES: THE LONG VIEW

A joint project, the Affiliation of Multicultural Societies and Service Agencies of BC (AMSSA) and the Social Planning and Research Council of BC (SPARC BC) released the results from a three-year research project on the integration needs of immigrants report this June.

BC immigration in a nutshell: Roughly 200,000 immigrants come to Canada each year. Between 2002 and 2006, the Mainland/Southwest Development Region was the initial destination for the majority (91%) of all BC immigrants. Most were from Mainland China, India, the Philippines, South Korea and Taiwan.

The report discusses the process of integration for immigrants: settlement, then adaptation, and finally integration. It also reviews the ideas of multiculturalism, cultural diversity and the 'integration nexus' of non-profits, businesses and government agencies that provide immigrant services.

Through surveys and focus groups, the report makes these conclusions:

- Settlement services continued to be accessed by participants long after their initial arrival period.
- Many immigrants who have been in Canada for more than three years continue to rely specifically on immigrant-serving organizations.
- Many settlement needs are not met within the first three, five or even ten years after arrival in Canada. This finding supports the view that integration can be a multi-generational process for immigrants.
- Community service agencies tend to be much more accessible and inclusive for immigrant populations than government agencies. --SOURCE: BC Council for Families Weekly E-Newsletter, July 27, 2009

To read or download the full report, please visit: ["Taking the Long View of Integration Service: The Services Needs of Post-Three-Year Immigrants in Vancouver and Burnaby"](#)

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## National News

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YOUR FEEDBACK SOUGHT BY CRA FOR GUIDELINES ON ACTIVITIES OUTSIDE CANADA

The proposed guidance below is intended to help registered charities and applicants for charitable registration carrying on activities outside Canada to comply with the sections of the *Income Tax Act* relating to charitable registration.

The Charities Directorate would like your opinion about whether this guidance covers all relevant issues, how easy it is to understand and apply, and any other aspects of the proposed guidance. In addition, we welcome questions that would help the Charities Directorate to develop a list of frequently asked questions related to this guidance.

Please note that advice on a registered charity's particular practices is not available through this consultation process. Charities with specific questions about their own situations or conduct can contact our Client Service Section at 1.800.267.2384 for information.

We will consider all of the comments that we receive **by September 30, 2009**.

Please send all comments in writing by mail, fax, or email:

Mail: Charities Directorate
Canada Revenue Agency
Ottawa ON K1A 0L5
Fax: 1.613.948.1320
Email: consultation-policy-politique@cra-arc.gc.ca

-- SOURCE: Canada Revenue Agency

For more information, please visit: <http://www.cra-arc.gc.ca/tx/chrts/cnslttns/ccrc-eng.html>

REPORT EXPLORES THE FINANCIAL & REGULATORY BURDENS OF NONPROFITS

In 2007, groundbreaking research for the Wellesley Institute by Lynn Eakin and Associates confirmed that Canada's third sector (the vital web of non-profit, charitable, and voluntary organizations that provides valuable programs and services and knits together communities) was facing deep troubles. The report *We Can't Afford to Do Business This Way* (available at the Wellesley Institute website at www.wellesleyinstitute.com) noted that non-profits were facing growing administrative and financial burdens. As the economic recession began to take hold one year later, the Wellesley Institute asked Lynn Eakin and Associates to do a detailed scan of the sector, and speak with experts, including charity law lawyers and sector leaders and thinkers from across the non-profit and charitable spectrum of organizations.



Here's what we heard:

- The 32 survey respondents identified significant difficulties with the current legislative and regulatory framework for non-profits and charities. As non-profits struggle with the ever-greater challenges of the economic downturn, they reported significant funding concerns.
- The sector's primary sources of revenue are charitable donations, government funding, and earned income. Recent trend data for core non-profit organizations (without hospitals, colleges, and universities) show that the main source of non-profit funding is shifting. Government and charitable funding is declining as a percentage of sector income and earned revenue is increasing. Increasingly, *non-profit organizations are seeking revenue from all three sources.*
- Each of the revenue sources has significant legislative and regulatory constraints on its own, and when all three sources of income come together in a single organization, the difficulties are compounded and are much more complex. Sector regulation was never designed for organizations obtaining revenue from all three sources.
- Funding challenges and regulatory entanglements amount to a veritable maze that adds a huge administrative burden to already over-burdened organizations. Management resources are diverted from the primary mission of the organization to the complex challenge of navigating an ever-expanding maze of regulation.
- Government accountability measures remain overwhelming and focused on fiscal management to the detriment of programs and services. Not only do third sector organizations suffer, but the many millions of Canadians who rely on their programs and services also suffer. Proper accountability for public and charitable funds is important, but the stranglehold of regulation that has emerged in recent years is reducing the operating efficiency of non-profit groups.
- Charitable regulation prevents many formal charities from earning income. Charitable foundations have a unique set of issues not well understood by people working in the sector, not to mention government policy-makers or the general public.
- Non-profit organizations looking to operate a social enterprise find themselves cut out of access to charitable funds and also cut out from revenue sources available to for-profit business. In addition, they do not have specific non-profit social enterprise legislation.
- Traditionally, the sector has quietly changed regulations or has devised creative ways of working around the disabling regulation and rules. Increasingly, however, the legislative and regulatory

barriers are proving too great to surmount, and whole parts of the sector are not operating as they should. "Making do" is no longer an option for too many in the sector.

- The scan of who is doing what in the sector (Appendix B) has identified some newly active groups beginning to involve themselves in regulatory issues. SiG National, SiG MaRS, CAUSEWAY, and the Ontario Nonprofit Network are all relative newcomers with a focus on broad operating conditions for the field. They join other, more established groups, who are increasing their focus and involvement in regulatory issues and the changes needed to enable the sector to undertake its work. The Muttart Foundation, Imagine Canada, and the Community Foundations of Canada all have initiatives underway.
- The striking gap uncovered in this scan is the absence of government engagement with the sector in the reform process. As the largest funders of the sector and, as regulators, all three levels of government have many reasons to work with the sector to develop enabling operating conditions. Where government has engaged in a reform process, the results have been promising.

A separate policy brief that accompanies this report provides an overall analysis and sets out some pragmatic and practical solutions designed to loosen the tangle. The starting point is for Canada (along with provincial and local governments) to recognize the critical importance of the third sector and set in place the process to start to unravel the choking maze of regulatory and financial overload. This is already happening in the United Kingdom (which has a national Cabinet-level Office of the Third Sector), the United States (where President Barack Obama has created the White House Office of Social Innovation and Civic Participation), and a few Canadian jurisdictions (such as Newfoundland and Labrador, which has a Minister Responsible for the Volunteer and Non-Profit Sector).

For more information, and to download the full report, please visit:

<http://wellesleyinstitute.com/files/Canada%27s%20Non-Profit%20Maze%20report.pdf>

CAREGIVER CONNECT – FROM CARING TO SHARING

The Victorian Order of Nurses, Canada's largest, national, not-for-profit, charitable home and community care organization has a national database called Caregiver Connect.

VON is dedicated to being a leader in the delivery of innovative comprehensive health and social services and to influencing the development of health and social policy in Canada. We are a national health organization and registered charity offering a wide range of community health care solutions that meet the needs of Canadians from coast to coast. VON is committed to continuous quality improvement and is accredited by Accreditation Canada (formerly Canadian Council of Health Services Accreditation).

To access the Caregiver Health Information on this site, please register at: www.caregiver-connect.ca --

Source: Tim Readman

FEDERAL PRE-BUDGET CONSULTATIONS DATES ANNOUNCED

Federal pre-budget consultations will take place in the fall, and the House of Commons Standing Committee on Finance is interested in your responses to two questions:



1. What federal tax and program spending measures are needed to ensure prosperity and a sustainable future for Canadians from an economic, social and/or environmental perspective?
2. What federal stimulus measures have been effective and how might relatively ineffective measures be changed to ensure that they have the intended effects?

Individuals and organizations are invited to submit a written brief to the committee by August 14, and the committee will hold a public hearing in Vancouver on September 28 (the only BC hearing scheduled so far). To appear at the hearing, **you must submit a request to the Clerk of the Committee by July 31** to fina@parl.gc.ca.

Use this opportunity to speak out to government on policy issues impacting children and youth! --
SOURCE: First Call's Weekly Announcements, July 9, 2009

For additional information, please visit: www.parl.gc.ca/FINA.

HIGHLIGHTS FROM THE HR COUNCIL'S VOLUNTARY AND NON-PROFIT LABOUR FORCE STUDY: REPORT #3

*By Andy Levy-Ajzenkopf
July 20, 2009*

Last month, the [HR Council for the Voluntary & Non-Profit Sector \(HR Council\)](#) released the third and final part of its ongoing [study on labour force issues within the sector](#).

The first two reports - *Report #1: A framework for understanding the sector's labour force* and *Report #2: Findings from Canada-wide surveys of employers and employees* - were published last year and can be found on the HRVS website if one wants to start from the beginning. (Note: Charity Village covered the [second report](#) last year.)

The latest report, titled [Toward a Labour Force Strategy for Canada's Voluntary & Non-profit Sector: Report #3 - Recommendations](#), adds to the growing volume of evidence gathered by the council, pointing to a serious need by sector organizations to review their labour recruitment and retention programs.

"The goal of a labour force strategy is to make sure that the sector has access to the people and skills it needs. A labour force strategy consists of a number of interconnected efforts by many players to respond to needs that the sector identifies. It is important to see a labour force strategy as more than a document or a one-time plan; it is a long-term undertaking that involves looking at the sector through a labour market lens." – HRVS Report #3 -- SOURCE: Charity Village

To read the full article, please visit:

<http://www.CharityVillage.com/cv/archive/acov/acov09/acov0922.asp>

Andy Levy-Ajzenkopf is president of [WordLaunch](#) professional writing services in Toronto. He can be reached at andy@wordlaunch.com.

SOCIAL NETWORKING TOOL FOR BUSINESSES AND NON-PROFITS

For more than a decade, Volunteer Canada has been working with businesses of all sizes across the country to help them develop, improve, and justify their employee volunteer programs.



In 2005, Volunteer Canada joined forces with 21 national corporations to form the Canadian Corporate Council on Volunteering—a peer-to-peer group of leaders who promote the value and impact of employee volunteer programs.

The Council has continued to evolve since its inception and is now focused on the development of this Centre for Excellence in Corporate Community Involvement. The development framework for the Centre includes four pillars—Information, Curriculum, Research & Best Practices, and Consultation & Support.

The Centre for Excellence brings together the for-profit and nonprofit sectors on common ground for the first time in Canada. Participants from both sectors will learn how to better communicate and work together in partnership by leaning about each other through the four pillars.

For more information on the social networking tool and how to experience a 30-day trial, please contact Wendy Mitchell, Manager of Corporate Citizenship, and Fund Development at:

Phone: 1.613.231.4371 ext 241 or
Email: wmitchell@volunteer.ca.

CANADIAN FAMILY LAW VS. CANADIAN FAMILY REALITIES

In an extensive legal study published last week by the Institute for Research on Public Policy, McGill University law professor Robert Lecky shows that while Canadian family law has evolved considerably over the past few decades, social practices and family relationships have changed even more dramatically and have outpaced the legal framework for families.



The study, "[Families in the Eyes of the Law: Contemporary Challenges and the Grip of the Past](#)," analyzes contemporary family law in Canada, specifically questions of custody, marriage and divorce, parentage and the legal recognition of unmarried couples. In an interview pod cast on the IRPP website, Lecky comments that reviewing the state of family law in Canada was necessary to draw attention to the fact that family law "hasn't really kept up with family life. There are ways in which today's family law is still built around marriage, a traditional idea of parentage, and is out of sync with the practices of people's lives."

Specifically, he points to the lack of legal status for stepparents. "You're either a child's parent or a 'legal stranger' to the child. At the moment, there's really no place to provide legal recognition for a step parent."

Lecky's study calls for legislators across Canada to take a more active role in responding to the changing realities of family life. He warns, "I worry that there's a sense on the part of our elected representatives that the courts have taken over the job of updating family law,... Our legislatures should be actively looking at these issues, actively trying to say 'what do we need to do to keep our family law house in order, how can we make sure that we are serving families as we wish to do.'" --SOURCE: BC Council for Families Weekly E-Newsletter, 20 July 2009

13TH ANNUAL CANADIAN BUSINESS & COMMUNITY PARTNERSHIP AWARDS

Applications now being accepted!

Do you have a partnership that is making a difference in your community? If so, we'd like to know about it and share your success with the rest of Canada. Nominate your partnership and you could win national recognition for your innovative collaboration that meets a community need. Three winning partnerships will be chosen and celebrated at a gala reception in the spring of 2010. **Applications close Friday October 2, 2009.**



New for 2009! Partnership Award Applications will be reviewed in two separate categories based upon size of the corporate partner. We want to recognize all your good efforts.

To view videos featuring previous winners of the Canadian Business & Community Partnership Awards, visit our [YouTube channel](#).

For additional information, please visit: <http://www.imaginecanada.ca/en/node/18> or

Contact Mike Meadows at:

Phone: 1.416.597.2293 ext 254 or
Toll Free: 1.800.263.1178 ext 254 or
Email: caringcompany@imaginecanada.ca

To submit your application, please visit: [Canadian Business & Community Partnership Award Nomination Application](#)

--SOURCE: *Imagine Canada, Imagine Matters newsletter, July 21, 2009*

STANDARDS & PROMISING PRACTICES FOR CANADA'S VOLUNTARY SECTOR

Please join Imagine Canada, Volunteer Canada, and the HR Council for the Voluntary and Non-Profit Sector as we look at creating a Standards Program for Canada's charities and nonprofit organizations and facilitating access to Promising Practices in the areas of governance, human resources (paid and unpaid), and financial accountability.

Over the past three years, we have been talking to leaders of charities and nonprofits from many sectors about organizational standards and practices. This work started with the Accountability Reference Group, which was created by Imagine Canada in 2006 and released as a discussion paper in 2007. It continued with discussions at the 2008 Sector Summit, which led to the creation of the Standards Steering Committee that is overseeing the current efforts.

Many people we have spoken to have encouraged us to create a full-fledged Standards Program. Others have told us they are more interested in accessing tools, resources, and training that will help them improve their practices. With this feedback in mind, we have decided to work towards the development of two parallel initiatives: (1) a Standards Program, and (2) a Promising Practices Initiative.

The goals of these initiatives are to:

- support and strengthen good practice in the sector,
- foster public trust and confidence in the sector,

- protect both the credibility of the sector and the interests of the public, and
- demonstrate the accountability of the sector.

To read the executive summary, please visit:

(http://www.imaginecanada.ca/files/www/en/standards/standards_executive_summary_july_2009.pdf)

To read or download the full proposal, please visit:

(http://www.imaginecanada.ca/files/www/en/standards/standards_proposal_july_2009.pdf)

To register for a free web conference to learn more and share your thoughts, please visit:

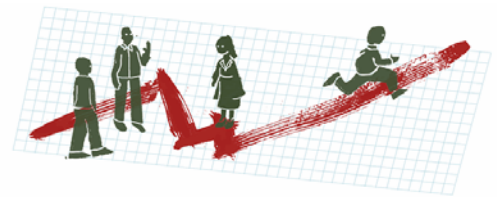
<http://www.easywebcanada.ca/site/imaginecanada/index.php?s=7&t=1&conferenceID=43&l=en>.

To join our mailing list to stay informed, please email: lchambers@imaginecanada.ca

-- SOURCE: *Imagine Canada, July 23, 2009*

HR COUNCIL LAUNCHES REVAMPED WEBSITE FOR NONPROFITS

The HR Council for the Voluntary & Non-profit Sector (HR Council) is celebrating the launch of their recently renovated website. In addition to a resizable typeface and simplified navigation, the site features a host of tools and resources that are available in a brand new resource centre for nonprofits.



"We've taken the HR Toolkit and ACCESS, two of our most popular existing online resources, and integrated them with some exciting new tools into a dynamic HR-focused resource centre for nonprofits," says HR Council communications manager Lee Rose. New sections on the site include standards and frameworks, as well as presentations, pod casts, and a full list of the council's favourite links. -- SOURCE: *Charity Village, July 13, 2009*

For more information, visit: <http://www.hrcouncil.ca/home.cfm>

\$5 MILLION DONATION HELPS CAMH REACH VULNERABLE YOUTH

Vulnerable youth facing mental illness and addiction will soon benefit from expanded services in new facilities, thanks to a donation of \$5 million from the estates of Ken Thomson and his sister Audrey Campbell. The donation will enable the expansion of the Centre for Addiction and Mental Health (CAMH)'s existing services through the creation of a new inpatient centre that will include a 9,000 square-foot unit for youth experiencing serious addiction and concurrent disorders (addiction and mental illness occurring simultaneously). The centre will house 12 inpatient beds and provide services to complement and expand the current outpatient and day-hospital services of CAMH's Child, Youth and Family Program.

At any given time, approximately 1.2 million Canadian children under age 19 have a mental illness that impedes their ability to live their lives fully; half of these children also have serious drug or alcohol problems. Similarly, up to 75 per cent of youth with addiction problems also have mental health concerns.

The new centre will enable CAMH to reach an additional 220 to 250 youth each year. It will also be the source of pioneering research that will establish models of care for programs across Canada.

CAMH is Canada's largest mental health and addiction teaching hospital, and one of the world's leading research centres in the area of addiction and mental health. CAMH combines clinical care, research, education, policy development, prevention, and health promotion to help transform the lives of people affected by mental health and addiction issues. -- SOURCE: *Charity Village*, July 6, 2009

To read the article, please visit: http://www.supportcamh.ca/donor_story2.asp?crypt=DXZ2BBOKZmdteWoXa39zBAEB

For more information on the Centre for Addiction and Mental Health, please visit: www.supportcamh.ca

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## Facts & Trends

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CANADIANS DONATE MONEY RATHER THAN TIME

Almost 23 million Canadians, or 84% of the population aged 15 and over, made a financial donation to a charitable or nonprofit organization during 2007, according to a recent report. During the same period, 12.5 million Canadians, or 46% of the population, volunteered their time through a group or organization. These rates were largely unchanged from a 2004 survey.

Canadians donated a total of \$10 billion in 2007, up from \$8.9 billion in 2004. In 2007, the average donation was \$437, compared with \$400 in 2004. These increases were not adjusted for inflation. The total amount of time volunteered through groups and organizations amounted to about 2.1 billion hours, which was equivalent to almost 1.1 million full-time jobs. On average, volunteers contributed 166 hours each. -- *Statistics Canada* -- SOURCE: *Charity Village*

PARENTS SEE LINK BETWEEN VOLUNTEERING & EDUCATION

As reported in a new Canadian survey, many parents see a link between education in the classroom and volunteerism in their communities. According to their parents, 28% of above average students are already involved in activities with local charitable organizations, and an additional 24% of parents say that they are interested in getting their children involved or that their children have expressed this interest themselves. Parents whose children are performing at an above average level in school and are involved in their local communities nearly unanimously agree (97%) that this community involvement helps their children succeed both inside and outside the classroom. Furthermore, 27% of parents whose children volunteer report that their children's charitable activities makes them want to be more involved in their communities as well. -- *Ipsos Reid*-- SOURCE: *Charity Village*

MOST DONORS HAPPY WITH FREQUENCY OF CHARITY COMMUNICATIONS

According to a new UK survey, only 17% of donors actually think that charities communicate with them too often, while almost three-quarters of donors are happy with the frequency of charity communications. The optimum number of communications to donors to elicit more than one gift appears

to be eight. Only 24% gave more than one gift if they received seven requests, and the number dropped away significantly if they received more than eight. -- *TW Cat* -- SOURCE: *Charity Village, July 13, 2009*

GROWTH IN CHARITABLE GIVING OUTPACED VOLUNTEERING

New data from the 2007 Canada Survey of Giving, Volunteering, and Participating was released this June.

In 2007, 84% of Canadians aged 15 and older gave money to charities. This totaled \$10 billion and was an increase of 12% since 2004. In BC, 79% of the population gave an average of \$506 each.

People who gave the most were older, had higher household incomes and more formal education, were married or widowed and were religiously active. However, people with lower incomes gave more as a percentage of their total income.

Just under half of all Canadians 15 years and older volunteered an average of 166 hours in 2007. This totaled an equivalent of 1.1 million full-time jobs. In British Columbia, volunteers averaged 172 hours. BC's volunteer rate was higher than the national average but numbered 8th among the ten provinces and three territories.

The Canada Survey of Giving, Volunteering and Participating is conducted by Statistics Canada every three years.

The full report can be downloaded at: <http://www.givingandvolunteering.ca/>

MORE ON VOLUNTEERING FROM STATS CANADA: VOLUNTEERING FORMALLY & INFORMALLY

Canadians know how to give, of our money and ourselves. About 84% of us give money to charities and not-for-profit organizations. Half of us give of our time to these same groups. However, 84% of us give direct help to those around us. British Columbians matched the national rate for helping others directly and we ranked 8th among the 10 provinces and three territories. Our "participating" rate grew from 78% in 2004 to 83% in 2007.

The newly released 2007 Canada Survey of Giving, Volunteering, and Participating points out some interesting facts about informal volunteering. Most of us help our friends and neighbours on a regular weekly basis.

We pitch in at someone's home, cooking, cleaning, gardening, fixing, painting, and shoveling snow. Health-related needs and personal care is looked after as we visit the elderly, offer emotional support, advise and babysit. We help with shopping or driving people to medical appointments and to do their errands. We do paperwork like taxes, letter writing, banking, bill paying and searching for information. We teach a skill, coach a team, tutor with homework, and read stories.

It is interesting to recognize that help was most often given by people 15 to 34 years old. In fact, the older people get, the less likely they are to help others directly. Helpers also tended to have higher levels of education and household income. However, people with lower incomes tended to help informally on a daily rather than a weekly basis.

Volunteers are much more likely to donate money and help others than are non-volunteers. There are 37% of Canadians who do all three: giving money, volunteering formally and helping our neighbours.

The more intensely a person is involved in one type of giving, the more likely they are to branch into another type of giving.

The majority of money given and most of the time volunteered comes from a small group. About 14% of Canadians give 59% of the financial contributions and 40% of the total volunteer hours.

To read or download the full report, please visit: www.givingandvolunteering.ca

Funding & Resources

SUSAN'S TIP OF THE MONTH: MAKING FIRST CONTACT WITH CORPORATIONS

In every community, a few large businesses are known for their philanthropic activity and everyone seeking money and volunteers requests their help. This means competition and more rejections than acceptance. Yet in every community there are also scores of companies who are never approached to contribute to anything. We all know that most people volunteer because they were asked, so why not apply this recruitment principle to engaging corporations?



In recruiting individual volunteers, the challenge is to figure out where to look for the most appropriate prospects. The same is true in determining the businesses most likely to be attracted to supporting your organization. Don't stop yourself from contacting a company "cold" if you can start the conversation with something you have in common -- the reason why you think you should collaborate. For example:

- *You both are focused on the same audience.* You help children; the company sells children's clothing.
- *You provide compatible services.* You offer recreational programs; the company does weight loss counseling.
- *You are located in the same neighborhood.* The closer your locations are to each other, the more obvious the reasons to get acquainted. And employees can even volunteer before or after work, or even on lunch breaks.
- *Someone who works in the company is already volunteering with you.* It's always best if you have an "inside" champion to carry your message to people she or he knows.

A frequent question is: Who is the right person to contact in a company to reach employee volunteers? Unfortunately, there is no consistent answer. It depends on each business. Do a little research online and see if a company you want to approach has staff in any of the following categories:

- *Philanthropy/social responsibility/community engagement.* Such offices are generally found only in the largest of companies, but are logical contact points if they exist.
- *Public relations/marketing.* These staff may or may not be officially charged with fielding requests from nonprofit and public agencies, but they do understand their connection to "community relations." Present your volunteer recruitment as an opportunity for positive image building and customer development.
- *Human resources/personnel/employee assistance.* Again, while employee volunteering may not officially be a human resources function, your approach here would be that volunteering: 1)

builds staff teamwork and morale, 2) can be a way to train employees in new skills, or 3) can be a part of pre-retirement counseling.

In a small company, don't be afraid to start at the top. Call the President or CEO's office, explain your goal of connecting with the business, and ask who would be the best person to meet with about this. In the last analysis, although we talk about "companies," every business is a collection of *individuals*. So once you've made contact with someone willing to listen, your success will depend on winning that person's support first, and then attracting others together. -- SOURCE: *Energize, Inc.*

NATIONAL FUNDING FOR PROJECTS BENEFITTING WOMEN AND GIRLS

The Women's Community Fund of the Women's Program of Status of Women Canada recently announced its 2009 call for proposals. Status of Women Canada will focus support on projects that address its 2009 priorities:

- Improving women's and girls' economic security and prosperity;
- Encouraging women and girls in leadership and decision-making roles; and
- Eliminating violence against women and girls.

Funding is available to eligible not-for-profit and for-profit organizations to carry out projects at the local, regional, provincial/territorial and national levels. The **deadline for submissions under the new call for proposals is September 30, 2009**.

For more information, please visit: www.swc-cfc.gc.ca

SALVATION ARMY CAMPAIGN DROPS 8.5% IN 2009

The Salvation Army released the results of its 2009 Red Shield fundraising campaign, reporting an 8.5% drop over 2008. The month-long annual campaign held each May raised \$2.47 million in 2009, versus \$2.7 million last year. The campaign came up short of its \$3 million goal, which was the estimated amount needed to serve an increasing client base nationwide. The decreased totals were attributed to personal financial woes donors are experiencing because of the severe economic downturn. As the largest provider of social services outside the government, the Salvation Army is calling for new donations to help the organization deliver critical services to the poor.

For more information, please visit: www.salvationarmy.ca

HOMELESSNESS - RESEARCH PROPOSALS ON DATA DEVELOPMENT & GOOD PRACTICES

Human Resources and Skills Development Canada has issued Calls for Proposals to solicit research proposals on data development and good practices on homelessness. **The deadline to submit an application is October 15, 2009**. The resulting research outcomes are expected to enhance the understanding of the characteristics and causes of homelessness in Canada.

Research efforts are expected to facilitate knowledge transfers through the sharing of good practices as well as aid in the development of targeted responses at both the community level and across government.

The Homelessness Partnering Strategy (HPS) continues to explore opportunities for collaboration between all levels of government, as well as Aboriginal partners, on innovative research projects.

The HPS's Homelessness Knowledge Development funding stream is a national research initiative, which provides grants and contributions to research institutions and other stakeholders to conduct knowledge development activities on homelessness.

Information on these funding opportunities may be obtained from HRSDC's website at:

<http://www.hrsdc.gc.ca/eng/homelessness/index.shtml>

WEST COAST AUTHENTIC

West Coast Authentic is a local business that assists charities in raising funds by auctioning off autographed sports memorabilia. We come to your event and we are totally self-sufficient. At the end of the evening we give you 25% of our sales plus we will gladly donate an autographed item of which you will keep the entire proceeds.

West Coast Authentic has worked with numerous charities including the Kelowna Rockets, SPCA, Canadian Cancer Society, Kelowna Brain Trust and many other WHL and BCHL hockey teams. Currently we have raised over \$150,000 for local charities in well under two years. It would be our pleasure to assist you in your fundraising needs.

For additional information, please contact Alex Draper, Event Coordinator at:

Cell: 250.470.2305

Phone: 250.448.9938

Web: www.westcoastauthentic.com

NONPROFITS CONNECTING WITH BUSINESSES

Want to delve into social networking in a strategic way? Volunteer Canada has launched corporatevolunteering.ca to facilitate interaction between the non-profit and business sectors. It allows these sectors to have the ability to login and connect to communities of common interest for discussion, learning, and sharing. The site also showcases the collected best practices of the members of the Corporate Council on Volunteering and will build the foundation to develop further curriculum topics.

-- SOURCE: *Volunteer Alberta, Sector Connector, July 23, 2009*

For additional information, please visit: <http://corporatevolunteering.ca/>

FEDERAL ARTS FUNDING RENEWED FOR 5 YEARS

The Honourable James Moore, Minister of Canadian Heritage and Official Languages, announced the renewal of federal arts funding for the next five years. These renewed investments represent \$504 million in support over five years and are in addition to measures announced in Canada's Economic Action Plan. They include a 41% increase in the budget for the Canada Arts Training Fund, and additional funding of \$60 million over two years for the Canada Cultural Spaces Fund, doubling the budget for the program this year and extending it to 2010–2011. Several programs, although they are receiving continued funding, will undergo name changes.

This brings total Government of Canada investment to \$1.51 billion for the fiscal years from 2010 to 2015. Of the funding, \$25 million per year will go to the Canada Council for the Arts, maintaining yearly funding at the highest level ever—\$181 million. -- SOURCE: *Sector Connector Jul 23 09, Volunteer Alberta*

For additional information, please visit: <http://www.pch.gc.ca/pc-ch/infoCntr/cdm-mc/index-eng.cfm?action=doc&DocIDCd=CJM090829>

GRANT FUNDING FOR CAREGIVERS

The Alzheimer Foundation goal is to supply grant funding to caregivers who experience significant economic hardship in their care-giving role. Financial assistance may be given for necessary supplies, medications, nursing, respite, renovations, and equipment through qualified service providers over and above social, community, non-profit or government programs thus complimenting what is already available in the community.

Grant funding will help make it more manageable for caregivers to administer to those with dementia allowing the Foundation to meet a primary focus; to enable those struggling with dementia to stay at home longer helping significantly reduce the current overall societal cost per person of long-term care and the emotional trauma of separation to both the individual with AD or dementia and their caregiver.

The frightening future of Alzheimer Disease has created a desire to do something more for caregivers, who are left to carry a heavy burden with minimal assistance, and to leave a lasting legacy to ensure no caregiver feels alone, isolated or without adequate financial resources again!

The Foundation supplies grant funding to caregivers who experience significant economic hardship in their care-giving role. Monetary assistance may be given for any necessary service or supply not currently available through statutory funding that compliments existing community programs. Assistance will always be provided by or through qualified service providers.

Since receiving charitable status in May 2006, the Foundation has established a founding Board, built relationships with potential service providers, developed fundraising strategies, and created alliances with supportive partners such as the Alzheimer Society, Victoria Foundation, Elder Friendly Community, Family Caregiver Network, Greater Victoria Elder Care Foundation, Victoria Hospice Society, ElderCare Support Services, Victoria Society for Children with Autism, Search & Rescue Society of BC, Commissionaires, Victoria Home Support Society and British Columbia and Federal governments. In 2008 we launched Project Lifesaver of Greater Victoria, our first program. -- SOURCE: *Tim Readman*

For additional information, please visit: <http://www.werageweweeep.com/about.htm>

GRANT: USE OF THE ARTS TO ENHANCE HEALTHCARE

Johnson & Johnson, working in partnership with the Society for the Arts in Healthcare, is offering grant funding to promote the use of the arts to enhance the healthcare experience for patients, their families, and caregivers. From 2001, grants have been provided to 117 programs in the US and Canada representing leading models and initiatives in high quality healthcare through the use of arts.

Proposals are now being sought from healthcare and/or arts organizations that have established arts in healthcare programs with evidence of initial impact. **The deadline for the letter of inquiry is October 15, 2009.** -- SOURCE: *Charity Village*

For more information, including full eligibility requirements, please visit:

http://thesah.org/template/page.cfm?page_id=15.

BC SOCIAL VENTURE PARTNERS

Our Fall Grants Cycle is now underway!

BC Social Venture Partners is a network of BC Business people and their families who provide financial assistance and mentorship to help nonprofit organizations increase their capacity to deliver positive social impact. We take an innovative approach to philanthropy, applying the venture capital principles of the business world to create lasting change in the social sector. Our model of "time plus money" distinguishes us from other grant-making organizations and ensures that the grants we give are used to achieve the best results possible. Our current areas of interest are Women at Risk, Building Brighter Futures for Children and Early Stage Social Enterprise. *NOTE: Established social enterprises can apply for funding through our Social Enterprise Fund.

If you are interested in applying for a Grant, we strongly encourage you to attend our Grants Information Session. If you are unable to attend, there will be a second session. These sessions will help you decide if working with SVP is right for you. You will be given all the information required to engage in the process at that time.

First session:	Tuesday, August 25, 2009
Time:	10 – 11:30 am
Second Session:	Thursday, September 2, 2009
Time:	10 - 11:30 am

Email to reserve your seat: cpandini@bctsvp.com

Deadlines:

Two page Letter of Intent due:	Tuesday, September 15, 2009 12 Noon
Final Proposal due:	Monday, November 16, 2009 12 Noon
Presentation to full partnership:	Thursday, December 3, 2009 7 – 9 pm

For additional information, please visit: <http://www.bctsvp.com/>

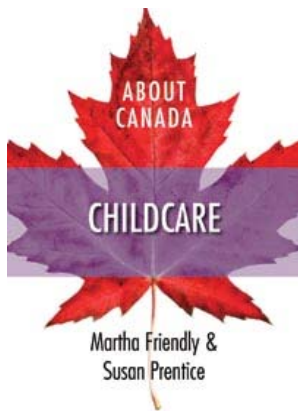
REMAINING COMPLIANT WITH REVENUE CANADA

Do you know the ten things you must do, as a Not-For-Profit, to remain compliant with Revenue Canada? You don't?

This free series is taken directly from Revenue Canada's Road Show presentations on the most common problems Not-For-Profits run into as they operate their organizations. -- SOURCE: *NotForProfitsCanada.com, July 8, 2009*

For additional information and to sign up, please visit: www.notforprofitscanada.com

BOOK - ABOUT CANADA: CHILDCARE



ABOUT CANADA: CHILDCARE

By: Martha Friendly & Susan Prentice

ISBN: 9781552662915

Price: \$17.95 CAD

Publication Date: May 2009

Pages: 150

[About Canada: Childcare](#) answers questions about early childhood education and childcare (ECEC) in Canada. Why doesn't Canada have an ECEC system, even though other countries do? Why is ECEC so important? What is missing in Canada's ECEC landscape and why? Can ECEC programs be designed as wonderful environments for young children or are they merely necessary

but not particularly desirable places to keep children safe while mothers are at work? Is ECEC primarily a public good, a private family responsibility, or an opportunity for profit-making? Early childhood education and childcare is a political issue, the authors argue, and Canada needs an integrated system of services. The absence of a universal publicly funded ECEC system is detrimental to families, women and children and Canada's future.

For additional information, to order the book or request a preview copy (for course adoption), please visit:

<http://www.seawindmail.com/sendstudionx/display.php?M=34305&C=35766e8f851415157c7b6a7abd4337fc&S=363&L=7&N=190>

CLIENTS WITH CREDIT & DEBT ISSUES

In these tough economic times, you probably have lots of clients asking you for information about credit and debt issues. Here are a few current print, Web, and telephone resources that you could refer them to.

- [Consumer Law and Credit/Debt Law](#): This manual for advocates, lawyers, counselors, and other intermediaries contains useful sections on bankruptcy, creditors, debtors, and mortgages and foreclosures, among others. This manual is currently being revised; if you would like to provide feedback on the content, please fill out our [survey](#).
- [Can't Pay Your Mortgage: What You Can Do If You're Facing Foreclosure](#): This booklet is available online only, but is currently being revised and will be available in print later this year.
- [Aboriginal People and the Law in BC](#): This manual for legal advocates contains sections on bankruptcy, debt, and consumer issues for Aboriginal people.
- For clients who owe money to ICBC, see [When ICBC Does Not Issue or Renew a Driver's Licence due to "Motor Vehicle Indebtedness"](#) on the [Office of Superintendent of Motor Vehicles website](#).
- For clients who have been charged with shoplifting and received associated "civil demand recovery" letters, see the links provided on the [LawLINE FAQ page](#) on the LSS website.
- The [Bankruptcy and Insolvency Canada website](#) contains useful information. See also the [Business Practices & Consumer Protection Authority website](#).
- The Canadian Bar Association has some useful scripts on the [Dial-A-Law page](#) of their website. In particular, see scripts #252: "Harassment by Debt Collectors" and #253: "When You Can't Pay Your Debts." You can also listen to these scripts over the phone by calling 1.604.687.4680 or 1.800.565.5297 (call no charge, outside the Lower Mainland).
- The online [UBC Law Students Advice Manual](#) contains useful information in Chapter 10: "Creditors' Remedies & Debtors' Assistance."
- The Credit Counseling Society is a good resource for anyone who needs help with debt problems. Call 1.604.527.8999 or 1.888.527.8999 (no charge). They might help create a budget and make a payment plan for debtors. Sometimes they can negotiate that the principal only is payable on a debt. They can help to consolidate debts and will often help by distributing one monthly payment that the client makes to them to the client's various creditors. The first session is free, and after that there is a small charge for their services. They also have a useful [website](#).
- Clients who have taken out payday loans should get some legal advice before instructing their bank to stop payment on a cheque, closing the account that the payday loan company knows about, or cancelling a wage assignment that they may have already signed. At present, payday lenders cannot pursue Small Claims Court actions, but this could change in the future. -- SOURCE: ELAN for Community Workers, July 15, 2009.

For more information, call [LawLINE](#) or check out the [Clicklaw website](#).

INTRODUCING RSS FEEDS ON THE FAMILY LAW IN BC WEBSITE

Over the past few years, you may have seen the RSS beside a link to "subscribe to get updates" appearing more often when you browse the Internet. Some of you may already be familiar with this term and subscribing to updates from many Web pages. Some may still be wondering what it's all about. The term RSS is short for Really Simple Syndication. An RSS feed pulls in fresh content from a Web page automatically to let you know that the site has been updated.

By subscribing to RSS feeds, you can find out right away when anything has been changed on a website and see exactly what the new content is. We've recently added RSS feeds to the What's new pages on the Family Law in BC website ([What's new on the Family Law website](#) and [What's new in family law](#)). Each feed contains a direct link to the new or revised page.

You can subscribe to RSS feeds in your Web browser or have the updates sent to your Outlook e-mail inbox. Our instructions on [How to subscribe to RSS feeds from the Family Law website](#) (PDF) can walk you through subscribing in either Internet Explorer or Microsoft Outlook.

PRINT RESOURCE - TEEN DADS: YOUR BABY NEEDS YOU



This pamphlet encourages teen fathers to maintain a presence in their babies' lives. It offers tips for gaining the confidence of the baby's mother and her family, for parenting a young baby, and discusses rights and responsibilities. Primarily, it promotes the message that fathers are important in their babies' lives and, while it may take time to grow into the role, it's worth it.

To order, please visit: [BC Council for Families Online Catalogue - Teen Dads: Your Baby Needs You](#)

A NONPROFIT DASHBOARD AND SIGNAL LIGHT FOR BOARDS

By Jeanne Bell & Jan Masaoka, July 14, 2009

The dashboard in a car gives an instant update on many important factors: speed, gas left in the tank, engine temperature, whether the air conditioner is on. If your dashboard isn't working, it's unnerving and upsetting. But at the same time, when it *is* working, you glance at it from time to time but you don't look at it constantly.



A nonprofit dashboard is similar: it gives important information to decision makers such as executives and boards in a quick-read way. But a dashboard has limitations: it doesn't tell you if you're taking the right road to Chicago, or more importantly, whether you should be going to Chicago at all!

The idea of making data -- especially financial data -- easily readable for board members is not a new one. Building on that basic idea, we've added two critical features:

- Action lights: When the oil pressure red warning light goes on, we know we need to do something. By adding Red, Yellow, and Green lights, this Dashboard is oriented towards actions for the board to consider.

- Changes over time: A dashboard is useful if it just shows where things stand at this moment. But it becomes far more powerful when board members can see a trend line: Are things getting better or worse?

FINANCE DASHBOARD

Nonprofit board members can be bewildered by complex financial presentations, and as a result, tend to ignore them. If, instead of the usual spreadsheets, think about what the reaction might be to the following instead:

1. Finance			
	Target	6 months ago	Now
Days of unrestricted cash on hand	45 days	65 days	18 days
Net surplus or deficit YTD compared with YTD budget	Within 25K or better	\$42,500 worse than budget	\$28,000 worse than budget-to-date
Government funding year-to-date (52% of budget)	Within 3%	\$39,000 worse than budget	\$3,200 worse than budget, 24 days
Days from end of month to financial statements	24 days	87 days	48 days

Board members would quickly turn their attention to the areas needing attention, and praise staff where progress has been made. The use of Red/Yellow/Green helps the board interpret the material, and the inclusion of prior information provides a feeling for direction.

The metrics in these examples may not be appropriate for your organization. In one Dashboard workshop, a participant noted that they try to keep their outstanding line of credit to below 5% of investments. It was easy to convert this unusual measure into a dashboard: Above 5% was red; 4 - 5% was yellow; Under 4% was green. This was far more useful for the board than their previous reporting only of the outstanding balance.

FAST REPORTING ON PROGRAM METRICS

In contrast to finance, one of the least discussed metrics on boards is typically program implementation: the information is often unintentionally buried in multiple staff reports. Instead, consider adapting the following examples of human service, theatre, and advocacy programs:

2. Program and Impact			
	Target	6 months ago	Now
Number of first-time clients enrolled	360 this year	160	205
GED certificates obtained	90%	70%	82%
E-petition signatures	5,000	Not started yet	6,400
Paid seats per theatre performance	90% of performance space	85%	75%
Presentations to churches, companies, neighborhood groups	15 for year	7 YTD	7 YTD

A DASHBOARD FOR "OUR GREATEST ASSET"

While it's commonly said that "our people are our greatest asset," board members often are unsure how to pay attention to the area of human resources without inappropriate meddling in management matters. As a result, the area is too often ignored all together, but an HR Dashboard can help reassure the board that the area is being handled well:

3. Human Resources			
	Target	6 months ago	Now
Performance evaluations completed on time	90%	Had not started counting	82%
Truck accidents per year	0	3	1
% People of color in exempt positions	55%	20%	32%
Open workers compensation claims	No more than 8	15	6

USING A DASHBOARD FOR BOARD ACCOUNTABILITY

It's often difficult for volunteer board members to keep track of what needs to happen from year to year. Having a dashboard for the board makes it easy to communicate yearly responsibilities to a new board chair, and for her to keep it updated for the rest of board, thereby reminding everyone.

4. Board of Directors			
	Target	6 months ago	Now
Attendance at board meetings	75%	75%	85%
Executive Director performance evaluation completed on time	By February 15	Not applicable	Done by February 13!
New board members	4 new board members by Sept 30	2 new board members by June 30	August 15 still the same 2

FUNDRAISING DASHBOARD

Fundraising metrics are frequently reported to boards, but this makes them easy to see in a consistent way:

5. Fundraising			
	Target	6 months ago	Now
New foundations or corporations	10 this year	6	8
New individual donors	100	11	82

DASHBOARD FOR EASILY OVERLOOKED COMPLIANCE AND RISK MANAGEMENT

Few organizations have compliance or risk management committees on either the board or the staff, and it's often easy to overlook these important matters. Adding a simple dashboard for these matters helps remind the staff of them, and reassures the board that these areas are getting enough attention.

6. Compliance and risk management			
	Target	As of January 30	As of November 1
Form 990 filed on time	By November 15	Not applicable	Applied for extension 10-25
Annual safety drill conducted	By March 31	Not applicable yet	Not applicable

THE ENGINEERING BEHIND THE DASHBOARD

In the car, when your gas indicator points to "Empty," you probably don't know exactly how much gas is left. Behind the scenes, an engineer has decided that, for instance, that it will point to Empty when there is one gallon left. Similarly, board committees can work with staff to determine what will be classified as Red, Yellow, or Green. This calibration is *crucial*: by changing it you can make any situation look terrific or terrible. Most of the time the reader will trust the calibration choices behind the dashboard, so be sure that it is reviewed annually.

For instance, the Finance Committee might decide that having less than \$90,000 in unrestricted cash puts payroll at risk, so they classify that as Red. A year later after layoffs, the staff might be smaller so that having \$50,000 is actually enough: \$50,000 becomes Red, while \$90,000 becomes Green.

SUMMING UP

What makes this Nonprofit Dashboard powerful are some key features that many organizational dashboards lack:

- Signal lights: showing red, yellow and green rather than simply numbers helps board members focus on potential actions
- Trend lines: by showing the Dashboard over a period of time, improvement, or decline is easily seen . . . often more important than simply the current status. When you start your Dashboard, don't try to go back and fill everything in. Just keep the data going forward.

AND FINALLY . . .

Imagine getting a dashboard like this at every board meeting. With a glance, board members could see how the organization is doing and start asking the important questions. The board would also be able to discuss what indicators should be added to the dashboard and which might not be necessary. Board committees and task forces could develop their own dashboards for particular projects.

And remember the limitations of a Dashboard -- it may not be helpful on bigger matters such as: Has X Program become stale? Should we be considering a merger? *What does our constituency need us to be doing right now?*

It's hard to imagine driving a car without quick, ongoing access to a speedometer, fuel gauge, or gear position. An organizational Dashboard can be the same, fast way to check in on basics . . . so you can pay more attention to where you're going.

- * [Jeanne Bell](#) [5] is CEO of CompassPoint Nonprofit Services, and co-author of [Financial Leadership: Guiding Your Organization to Long-Term Success](#).
- * Jan Masaoka [6] is Editor-in-Chief of *Blue Avocado* and author of *Best of the Board Cafe* (Second Edition to be released in August, 2009).

--SOURCE: This article is reprinted with permission from *Blue Avocado*, a free bite-sized magazine by and for nonprofit people. Subscribe free and see archives at <http://www.blueavocado.org>.

FIVE BRANDING EXERCISES TO HELP YOU AND YOUR ORGANIZATION THINK ABOUT YOUR BRAND

Joe Saxton, June 2009

EXERCISE 1 – MEET AND GREET EACH OTHER

The first exercise is very simple. Get everybody to introduce themselves to each other and explain simply and succinctly who the organization is that they work for. The idea is to get across in two or three sentences about the organization, its work and what makes it special. In other words they need to introduce themselves by putting across the brand very clearly. Once the group has spent 10 or so minutes doing this and has moved on two or three times, stop the exercise and ask people how they found it and what worked and what was hard. Allow 15-20 minutes.

EXERCISE 2 – THAT DON'T IMPRESS ME MUCH.

Every non-profit organization needs to be able to answer the 'so what' question. They need to be able to get across some facts and figures that will ram home their message about the brand. We call these 'pub facts': the kind of fact that can be used against somebody having a go down the pub. Again get everybody circulating and encourage them to deliver to each other a pub fact or two perhaps in response to the question 'How do I know you are doing a good job?' Once the group has had a go at two or three encounters stop the exercise and find out what pub facts people were using, which had the biggest punch and which fell flat.

Instead of key facts this exercise can be done with key messages. If the key messages are agreed then how can meetings with people be used to get those messages across? So get people practicing weaving key messages into conversations about their organizations. Allow 15-20 minutes.

EXERCISE 3 – WHICH ANIMAL ARE WE AND WHICH ANIMAL DO WE WANT TO BE?

Brands are a lot like personalities. So this exercise encourages people to think about their organization as if it were an entity with lots of different character traits. In small groups get people to sit down and answer the question 'What animal or celebrity or pop group or breed of dog are we and what do we want to be in the future?' Give people about ten minutes - maybe more – and find out what people thought they were now and where they wanted to be. The purpose of this exercise is to get people to share their perceptions of the organization and find out if those perceptions share much in common – or are a long way apart. Allow 15-20 minutes.

EXERCISE 4 – IN LESS THAN 12 WORDS COMPLETE THE FOLLOWING SENTENCE.....

Straplines (like Tesco's 'every little bit helps') are designed to be the encapsulation of the brand. So this exercise gets the group to talk about what straplines for them would encapsulate or sum up their organization most powerfully. Straplines can be about uniqueness (Britain's only dedicated mouse rescue charity), about style (delivering caring services to caring people), about scope (changing attitudes to disability in Hampshire) or about mission (tackling child poverty one child at a time).

Straplines should add a dimension that the name doesn't and add richness and depth to the perception that people have of the organization.

In small groups get people to brainstorm all and every strapline (even if you have one already) they can think of. The whole group can then talk about all the straplines that are suggested. People can vote for their favourite three and then see how the favourite straplines could be improved. Allow 30 minutes.

EXERCISE FIVE – WHAT'S STOPPING YOU GETTING A BETTER BRAND?

Most organizations have their own politics which either helps or hinders getting a better brand. So what is that politics and how can it be made to work for a better brand and not against it? In small group discuss 'who or what is stopping you getting a better brand?' And 'who or what could help you make your image or brand work more powerfully for you?' Get the groups discussing the two questions and then see what answers everybody has come up with. From this create an action plan for moving the brand forward.

This exercise works best with a group who share a common interest in having a better brand (say a marketing, fundraising or communications team). In contrast the previous four (and particularly the first two) exercises can work effectively at a staff conference. Allow 30 minutes. Total time for all five exercises is around two hours. --SOURCE: *nfpSynergy*, July e-newsletter

For additional information, please visit: <http://www.nfpsynergy.net/>

PRINT RESOURCE - ONE STEP AT A TIME: FATHERS LIVING IN BLENDED FAMILIES

One Step at a Time



Almost one in eight Canadian couples with children now live in blended families, also known as stepfamilies. This 40 page booklet is specially for stepfathers, and considers the complexities of marriage, raising children and more in blended families.

Stepfathers will find guidance on a number of key issues in blended families from this booklet, including:

- the unique needs of stepchildren
- different stages of growth in stepchildren
- building relationships
- supporting stepmothers
- practical matters like discipline and having children

Produced by the Father Involvement Initiative – Ontario Network (FII-ON)

-- SOURCE: *BC Council for Families Weekly E-Newsletter*, July 20, 2009

To order this booklet, please visit:

http://www.bccf.bc.ca/catalogue/advanced_search_result.php?keywords=One+Step&x=0&y=0

NONPROFIT LIBRARY COMMONS – THE JOHN HODGSON LIBRARY

Imagine Canada's John Hodgson Library is a centre for knowledge and engagement where information is not only stored, but also exchanged and shared. The library houses a physical print collection and provides online access to its collection through the [Nonprofit Library Commons](#). The Library holds the largest collection of Canadian charitable and nonprofit sector literature in the world with over 80% of its resources available in downloadable formats.

NONPROFIT LIBRARY
COMMONS

NEW TO THE NONPROFIT LIBRARY COMMONS?

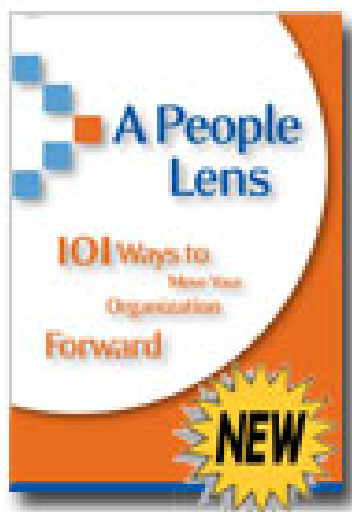
Unsure of where to start or how to use it? Here's our handy [Online Guide: How to use the Library](#) (PDF).

THE NONPROFIT LIBRARY NETWORK IS ON TWITTER!

Keep up with updates from the [Nonprofit Library Network](#) where we will post links to interesting resources we come across and events of our network partners. Find us at [@NPOLibNetwork](#).

-- SOURCE: *Imagine Canada, Imagine Matters newsletter, July 21, 2009*

PRINT RESOURCE - A PEOPLE LENS: 101 WAYS TO MOVE YOUR ORGANIZATION FORWARD



Electronic Version

A PEOPLE LENS: 101 WAYS TO MOVE YOUR ORGANIZATION FORWARD

This book will help you:

- Learn how a "people-first" philosophy enables your organization to engage volunteers more effectively
- See real-life examples of successful partnerships with highly-skilled volunteers
- Put the competitive advantage of the not-for-profit sector – the opportunity to engage specifically-skilled people for free – to work for your organization.
- *Paperback edition, 71 pages; Electronic edition, 41-page PDF; Volunteer Vancouver, 2009.*

To read more or to buy the e-book, please visit: [A People Lens: 101 Ways to Move Your Organization Forward](#). US\$8.50 (electronic edition).

The Paperback edition can be purchased directly from [Volunteer Vancouver](#).

SUMMER HEAT AND YOUR HEALTH

Summer's high temperatures can put people at risk for heat related illnesses like heat stroke. A person's risk greatly increases if they:

- drink alcohol heavily
- use illicit drugs
- take medications for mental health problems
- are elderly
- have heart or lung problems

Here are some ways to prevent heat related illnesses:

- Drink lots of non alcoholic beverages (water and juice are best) even if you don't feel thirsty
- Try to stay out of the sun, especially in the middle of the day
- Wear a hat
- Wear loose fitting and light weight clothing
- Spend time in a cool place with air conditioning
- Avoid over exerting yourself
- Take a cool shower.

The following could be signs of heat related illness:

- Rapid breathing
- Weakness/fainting
- Exhaustion
- Headache
- Confusion

How to help someone with a heat related illness:

- Call for help
- Remove or loosen the person's extra clothing
- Move the person to a cooler place
- Cool the person with luke warm water
- Assist the person to drink cool (not ice cold) water.

* If the person is ill, faint, having trouble breathing or confused call 911 or transport them to the hospital right away. -- SOURCE: *The Buzz July/August, 2009*; retrieved from Middle Sex London Health Unit , *Summer Safety, Heat, Drugs and Alcohol*; <http://www.healthunit.com/article.aspx?ID=12017>

MYTH BUSTERS - COMBINING ENERGY DRINKS WITH ALCOHOL

Credible, accurate messages are an essential component of effective drug education. Myth Busters explores some of the common myths about alcohol and other drug issues.

MYTH: Combining energy drinks like Red Bull with alcohol is a safe way to be able to party all night without getting tired.

FACT: When energy drinks are consumed with alcohol they reduce a person's ability to recognize when they are drunk. Feeling tired when drinking is one of our body's ways of telling us it's time to stop drinking. If a person is not aware of how intoxicated they really are they may continue to drink and increase their risk of problems like alcohol poisoning. Energy drinks combined with alcohol will also increase dehydration which often contributes to a nasty hangover the next day. -- SOURCE: *The Buzz, July/August, 2009*

FAMILIES AND TRAUMA: PROVIDING HELP AND HOPE

For those helping families through the aftermath of the Okanagan fires, see *Families and Trauma: Providing Help and Hope*. This fact sheet covers the following topics:

- trauma survivors are not "ill"
- post-traumatic stress disorder is not inevitable
- the rush to "closure" is no cure
- encourage families to take charge of their own recovery
- tap the strength of the community
- help the helpers
- reconstruct hope
- where is home
- recommended response
- family concerns and seek survivor input.

A list of resources and websites are also included. -- SOURCE: *BC Council for Families Weekly E-Newsletter*

To read the article, please visit: http://www.ncfr.org/pdf/public_policy/Family_Trauma.pdf

BC COALITION OF PEOPLE WITH DISABILITIES – HEAL GUIDES

The BC Coalition of People with Disabilities (BCCPD) launched their first HEAL (health, education, advocacy, and leadership) program by creating five HEAL guides for people living with HIV/AIDS. If you are a person living with HIV/AIDS and have some experience with one or more of the topics below, they want to hear from you. They'll be creating a series of booklets on the HEAL approach to living with HIV/AIDS and:

- Depression
- Bipolar disorder
- Substance abuse/harm reduction
- Stigma
- Episodic disability

-- SOURCE: *Charity Village, July 29, 2009*

For more information, visit: <http://www.bccpd.bc.ca/hivbooklets09.htm>

MANAGING RISK OF PANDEMIC INFLUENZA

Conflicting reports on the severity and scope of the H1N1 (Human Swine Flu) virus have left many of us confused as to how to react. Although there may be no reason for alarm, it certainly is a good idea to be aware of what's going on and to create a basic plan that will prepare your organization for the event of an outbreak.

Proper sneezing and hand-washing techniques, sick leave policy, up-to-date contact information of staff and volunteers, teleworking preparedness and payroll capability all need to be thought out. The following links provide some useful information on managing this risk:

- [H1N1 information from Public Health Canada](http://www.fightflu.ca/prot-eng.html); <http://www.fightflu.ca/prot-eng.html>
- [H1N1 information from U.S. Government](http://www.fightflu.ca/prot-eng.html); <http://www.fightflu.ca/prot-eng.html>
- [Excellent article written for nonprofits during avian flu](http://www.fightflu.ca/prot-eng.html); <http://www.fightflu.ca/prot-eng.html>
- [Employer and employee guidance from U.S. government](http://www.fightflu.ca/prot-eng.html); <http://www.fightflu.ca/prot-eng.html>
- [Teleworking preparedness](http://www.wi-fiplanet.com/news/article.php/3820371); <http://www.wi-fiplanet.com/news/article.php/3820371>

-- SOURCE: *Imagine Canada*

For information on other risks, please visit: <http://nonprofitrisk.imaginecanada.ca/node/678>

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## Education and Training

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CENTRE FOR SUSTAINABILITY: WORKSHOPS

VANCOUVER
PRESENTER, KIM KLEIN

FUNDRAISING IN A ROLLER COASTER ECONOMY (COURSE I)

Date: Wednesday, September 16, 2009
Time: 9 am – 5 pm

Worried about sustaining or growing your organization when the economy is in flux? Popular fundraising expert Kim Klein will present for the first time in Canada a workshop based on her new book, due out in September 2009, called *Reliable Fundraising In Unreliable Times*. She will explore how to cope with the ups and downs of foundation and donor finances, how to create a message that is compelling, and share creative ways organizations are working together to raise money.

GETTING MAJOR GIFTS (COURSE II)

Date: September 17, 2009
Time: 9 am – 5 pm

You will learn how to identify prospective major donors, how to plan a major-gifts program, and conduct specific campaigns, including developing compelling messages and materials. How to ask for large amounts of money in person, and how to get other people to help you, particularly your board members will round out this fun and intense day.

Registration is required for this program.

Location: To be announced
Tuition: \$250 for one course
\$350 for both courses, plus GST
Register for two or more Vancouver programs and receive a 10% discount on each one.

KIM KLEIN is internationally known as a fundraising trainer and consultant. She is the Chardon Press Series Editor at Jossey-Bass Publishers, and the founder of the bimonthly *Grassroots Fundraising Journal*. She has written a number of books including *Fundraising for Social Change* (now in its fifth edition), *Fundraising for the Long Haul*, and *Fundraising in Times of Crisis*. Her new book, called *Reliable Fundraising in Unreliable Times* examines coping with the ups and downs of fundraising and remaining strategic in challenging times. She is currently a visiting faculty member at Concordia University's Institute in Management and Community Development in Montreal, where she is exploring how the nonprofit sector can take a more proactive role in defining the common good, particularly in promoting a fair and just tax system. She is a member of the Building Movement Project which seeks to put social justice values at the front of all nonprofit work. www.kleinandroth.com

HELPING THE HELPER WORKSHOP SERIES - LEADING IN TIMES OF CHANGE

Effective change and change leadership can help you and your organization stay responsive and viable in today's challenging environment. Discover how you can enhance organizational ownership with co-creation opportunities and effective strategies for successfully moving through change. Learn how to leverage your strengths to lead successful change programs, and engage in a hands-on exploration of the skills necessary to motivate staff and build a sustainable, adaptable, and thriving organization.

DATES: October 27, Victoria
 October 29, Burnaby

Cost: \$80 per session; 10% discount is offered to those registering for five or more sessions.
 Please inquire about bursaries at info@cnpm.ca.

Please note: Space is limited per workshop. You may register up to three days prior to the workshop date.

PARTICIPANTS WILL:

- Learn how to engage others in meaningful conversations about leadership
- Explore the leader's role in change initiatives
- Receive valuable new tools for leading change initiatives
- Enrich their knowledge of strategies that address the challenges associated with organizational change, including resistance, organizational conflict, and stress.

BETH PAGE is President of Dream Catcher Consulting, which offers organization development; executive coaching and leadership development to clients throughout North America. She is an Associate Faculty member of the Master of Arts in Leadership program at Royal Roads University and authored *Done Deal: Your Guide to Merger and Acquisition Integration*.

For additional information, or to register, please visit: www.cnpm.ca or call The Centre For Non Profit Management at 1.250.472.5342.

MISSION-BASED MANAGEMENT - NOT-FOR-PROFITS

Volunteer Vancouver has now opened registration for our Leaders Forum 2009 featuring [Peter Brinckerhoff](#), author of *Mission-Based Management: Leading Your Not-for-profit in the 21st Century*. We are very excited to have Peter, an expert in not-for-profit management and governance, join us for a full day training session.

Come spend a day with one of the most innovative and entertaining thinkers in the not-for-profit sector!

This fast-paced day covers all the key elements of successful not-for-profit organizations, with such topics as: Mission Statements, Building Better Boards, Staff Management, The Wired Not-for-Profit, Mission-Based Marketing, Financial Empowerment, Planning, and Social Entrepreneurship.

- ✓ REGISTER EARLY AND SAVE \$50! Early bird pricing is available only until September 15th.
- ✓ \$125 - \$150 DISCOUNT TO REGISTER ADDITIONAL TEAM MEMBERS

This full day workshop is an ideal team learning opportunity - for the Executive Director, the Board Chair and Vice-Chair, as well as other members of your organization's leadership team (board members & senior staff). In order to encourage wider participation from each organization, additional participants from the same organization can register at a reduced Guest Fee.

Date: October 27, 2009
Time: 8:30 am – 4:30 pm
Location: Vancouver Public Library

For additional information, or to register, please visit:

<https://www.netforumondemand.com/eWeb/DynamicPage.aspx?Site=VV&WebCode=LoginRequired>

IS IT TIME TO FRESHEN UP YOUR APPROACH TO SPECIAL EVENTS?

"As someone who has planned special events for many years as part of my job, the **Charity Village Special Events Online Campus Course** gave me the opportunity to review how I plan events and the tools I use to organize events. The course provided many tools that I can use in event planning such as worst case and best-case sample budgets, tracking sheets, timelines and production schedules. I would recommend this course for anyone just starting out in event planning or the seasoned planner who wants a good review." -- Sharon Doherty, Manager, Recreation Development, Town of Caledon, ON. -- SOURCE: *Charity Village July 20, 2009*



For additional information or to register, please visit: www.CharityVillage.com/cv/learn/cvcevents.html

MY TWEEN AND ME PROGRAM LEADER TRAINING



**September 16-18, 2009
Vancouver**

The My Tween and Me 3-day interactive training session is packed with information, discussion, and activities. Designed for experienced facilitators and family workers, [My Tween and Me](#) will help you enhance parents' capacities to positively influence their pre-teens through preventative strategies.

What you'll gain:

- Increased knowledge of tweens' key developmental milestones
- Awareness of risk and protective factors that affect children as they move through the tween years and into the teen years
- Strengthened understanding of the issues parents of tweens face in diverse cultural and linguistic communities in BC
- Enhanced practical skills to help parents strengthen their relationships with their pre-teens

Help families in your community build stronger, healthier relationships with this innovative and exciting program! Apply soon; **registration deadline is August 16th 2009.**

For additional information, please visit: <http://bccf.bc.ca/hm/inside.php?sid=79&id=359>

To download the brochure and registration package PDF, please visit: [registration package \(PDF\)](#)

For more info on My Tween and Me, contact the Program Coordinator, [Pilar Onatra](#).

-- SOURCE: BC Council for Families Weekly E-Newsletter, July 20, 2009

BC SOCIETY ACT- WHAT YOU DON'T KNOW CAN HURT YOU

Is your organization in compliance with the BC Society Act? Let's admit it: most not-for-profits don't think about the BC Society Act very often. Yet the Act sets the legal framework for every not-for-profit society incorporated in BC. It sets the boundaries for governance, financial affairs, amalgamation, and dissolution.

Do you know if your organization is in compliance with the Society Act? How does this Act affect the ongoing work of your board and organization? This workshop will focus on understanding the BC Society Act and its impact on your organization's success.

Date: November 13, 2009
Time: 9:00 am - noon

For additional information and to register for this event, please visit:

<http://www.volunteervancouver.ca/node/74>

TELEWORKSHOPS FOR CAREGIVERS

Care-ring Voice is a free, bilingual and confidential program that connects caregivers and families to information and support through the use of tele-learning. Care-ring Voice hosts learning sessions by telephone on a range of topics related to caregiving. Healthcare professionals lead the workshops and participants have a chance to share with others in similar situations.

The program is managed and operated by the Caregiver Support Centre of CSSS Cavendish. There are a large number of tele-learning sessions every year that cover a wide variety of helpful topics. Different organizations such as the Alzheimer Society of B.C. and the Family Caregivers' Network Society host the tele-workshop sessions. Past topics have included "Top 5 Ways to Thrive as a Family Caregiver" and "Finding the Work-Care Balance: Essential tools for caregivers in the workforce".

Caregivers can connect to these workshops from their home, office, or on the go – anywhere they have phone access. Each session may be structured differently but each one is intended to empower caregivers to make positive life changing choices. Each tele-learning session can have anywhere from 5 to 500 participants. The trained facilitators make sure that each session flows smoothly.

Participants of the tele-learning sessions must register as members of the Care-ring Voice Network on the Care-ring Voice website <http://www.careringvoice.com/index.php> Once you've confirmed your registration for a particular teleconference, you will receive an email detailing how and when you can access the session.

You can also download some of the previous tele-workshop sessions from the website. You can then listen to these pod casts on your computer. -- SOURCE: *Caregiver Times*

CONFERENCE: BC ASSOCIATION OF PREGNANCY OUTREACH PROGRAMS

The 13th annual conference has selected the theme of "Striving for Excellence Together". During the three day Conference, workshop topics will cover: women's reproductive health, youth pregnancy and parenting, caregiver wellness and compassion fatigue, substance use and pregnancy, when survivors give birth, logic model review, vitamin D intervention, benefits of eating together, food security, and maternal experiences survey. -- SOURCE: *Jennie Hoffman, BCAPOP Conference Coordinator*

Date: October 14 – 16, 2009
Location: Hilton Vancouver Airport Hotel
5911 Minoru Blvd.
Richmond, BC
Cost: \$250 members
\$350 non-members or
\$150 per day

For additional information, please visit: [BCAPOP 13th Annual Conference](#) or
Phone: 1.604.251.1225 or
Email: registration@bcapop.ca

UPCOMING SOCIAL ENTERPRISE WORKSHOPS

Enterprising Non-Profits (enp) now offers two types of social enterprise orientation sessions. As well as providing valuable learning opportunities for both early stage and operating social enterprises, each session will qualify the organization to apply for a grant for social enterprise development.

AN INTRODUCTION TO SOCIAL ENTERPRISE

For staff, board and volunteers of organizations that are considering launching, or are new to social enterprise.

In this orientation session there will be a discussion of the definition of social enterprise and reasons for starting a social enterprise as well as Demonstrating Value and the social enterprise development path. There will be a review of the enp grant requirements and priorities, and the session will qualify the organization to apply for enp funding.

Date: October 27, 2009

Location: Penticton

STRENGTHENING SOCIAL ENTERPRISE

For senior managers or board members of social enterprises that have been in operation for at least three years.

In this orientation session there will be discussion of social enterprise principles and best practices. The session will involve peer professional learning on governance, financing, marketing and human resources. There will be a review of the enp grant requirements and priorities, and the session will qualify the organization to apply for enp funding.

Date: October 26, 2009

Location: Kelowna

For additional information and online registration please visit: www.enterprisingnonprofits.ca or

Email: peter@enterprisingnonprofits.ca or

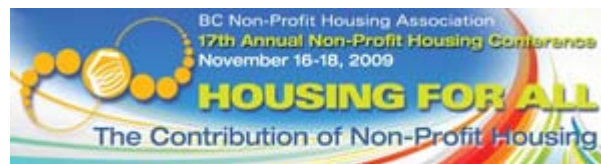
Phone: 1.604.871.5421.

To learn more about our grant program and guidelines, please visit www.enterprisingnonprofits.ca

-- SOURCE: Fall enp workshops in the Kootenays, Columbia Basin Trust region and Okanagan

BC NON-PROFIT HOUSING ASSOCIATION'S 17TH ANNUAL CONFERENCE

The BC Non-Profit Housing Association's 17th Annual Conference is THE largest non-profit housing conference in Western Canada, so don't miss out on your opportunity for networking, over 60 educational sessions, trade show, guest speakers and the Annual General Meeting. [Coast Capital Savings](#) is pleased to sponsor a night of entertainment on Monday, November 16. Join your fellow delegates and Coast Capital for dinner and an evening of fun!



Date: November 16-18, 2009

Location: Sheraton Vancouver Airport Hotel
7551 Westminster Highway
Richmond, BC
Cost: BCNPHA MEMBER REGISTRATION FEES*:
\$400 plus GST for all 3 days, November 16-18
\$195 plus GST for One day, Nov 16 or 17
\$105 plus GST for November 18 only

*BCNPHA Members save 50% on Conference registration fees. If you are not yet a member, click [here](#) to view the membership benefits.

WHO SHOULD ATTEND?

- Board members
- Executive staff/Senior managers
- Middle management
- Line staff
- Community partners working with housing providers
- Researchers working in the realm of affordable housing

REGISTRATION

Conference registration and accommodation booking will be available online in early September.

For additional information, please contact BCNPHA Education Program Coordinator, Kate Nielsen at
Phone: 1.604.291.2600, ext 224 or
Toll free: 1.800.494.8859, ext 224 or
Email: kate@bcnpha.ca

-- SOURCE: BC Non-Profit Housing Association, www.bcnpha.ca



Do you have news related to volunteer management, volunteerism, or the voluntary sector that you wish to share with your colleagues? Send Community Information and Volunteer Centre (CIVC) your information at informkelowna@kcr.ca by the 20th of the month.

This Bulletin is a publication of Community Information and Volunteer Centre (CIVC). To subscribe or unsubscribe, send an email to informkelowna@kcr.ca



Community Information and Volunteer Centre (CIVC) is a program of Kelowna Community Resources. Go to www.kcr.ca for more information about KCR and CIVC. Be sure to add or update- your volunteer and/ or organization information.