



Kelowna
Community
Resources



Community Information & Volunteer Centre



Bulletin April 2010

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Awards

MAYOR'S ENVIRONMENTAL ACHIEVEMENT AWARDS

The Mayor's Environmental Achievement Awards recognize individuals and groups who have made outstanding or innovative contributions to the protection or management of the environment. This year's awards will be presented on Thursday, May 27, 2010 in conjunction with the [Mayor's Environmental Expo](#).



Winners are selected from nominations received from the public for outstanding recent environmental achievement in the following categories:

- [Most Environmentally Dedicated Group](#)
- [Most Environmentally Dedicated Individual](#)
- [Most Environmentally Friendly Commuter](#)
- [Most Environmentally Friendly School](#)
- [Most Environmentally Friendly Yard](#)
- [Most Environmentally Innovative Business](#)
- [Most Sustainable Development](#)

Nominations

2010 Mayor's Environmental Achievement Award [Nomination Form](#). See form for entry details and requirements.

Deadline is Friday April 23, 2010.

--SOURCE: Councillor Michele Rule, March 11, 2010



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KCR Database

CREATOR'S ARTS CENTRE SOCIETY



Provides professional training and classes for the performing arts in a Christian environment with short-term and long-term classes for children, teens and adults.

For contact information on this program, please visit this KCR database:



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FULLSTOP - STOP INJUSTICE AGAINST WOMEN NOW



Raises public awareness of injustice against women and girls and provides information about ways to help; offers educational events featuring speakers, films, discussions and acts as a conduit for funds from donors to organizations that already set up and working effectively to relieve or eradicate injustice against women or girls

To view this record, visit the KCR database:



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INTUITIVE EATING SUPPORT GROUP



Peer to peer support group for women that promotes intuitive eating, teaches how to create a healthy relationship with food, mind and body that is based on the ten principals of Intuitive Eating.

To view this record, please visit KCR's database by clicking:



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## **Facts and Trends**

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5 LESSONS HAITI RELIEF GIVING TEACHES ALL TYPES OF NONPROFITS

In the wake of the earthquake in Haiti early this year, donors relied on the Internet to channel funds quickly to first-responder organizations who mobilize after humanitarian disasters. Network for Good processed \$5.3 million in donations to more than 140 U.S. public charities providing emergency response and rebuilding support to Haiti.

Whether your organization responds to natural disasters or not, the trends observed can apply to all types of nonprofits who want to boost their bottom lines and make the case for online fundraising:

- Major charities were represented, but smaller organizations raised significant funds. Online giving is not reserved just for the "big guys" in the nonprofit sector - organizations with budgets of less than \$1 million can raise significant funds, too!

- More places to give online during a crisis create big range in average gift size. Because online giving has spread out across organizations' websites, social networks and even into the mobile space, you needn't be surprised or disheartened if gifts coming through Causes on Facebook are much less than those through your website.
- Social media outlets activate immediate, far-reaching support. Charities with savvy social media strategies can instantly activate an engaged community of supporters through networks like Causes on Facebook (www.causes.com) and Razoo (www.razoo.com), blog posts and targeted email appeals when something timely arises.
- Groundswell of giving post-disaster ebbs after first week. This trend or observation reinforces the idea that nonprofits need to be ready with an online giving option in case they receive unexpected media coverage.
- Donors have specific expectations about how their gift makes a difference. While charities often seek flexibility in how to allocate donations, donors want to be reassured that their contributions will count toward what they care about most. Be sure that your organization's online donation page gives the option for designations.

To read more about these trends and successful nonprofit fundraising, please visit: [Network for Good](#)

--SOURCE: Network for Good, March 11, 2010

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PARENTING STYLE IMPACTS BULLYING

New research published by the [Centres of Excellence for Children's Well-Being](#) suggests that victims of childhood bullying may share key risk factors that could help in early identification. As many as one in ten children suffer physical attacks, name-calling and other social aggression at school. In [Predictive Validity and Early Predictors of Peer-Victimization Trajectories in Preschool](#) (2008), researchers identified victimization risk factors including harsh parenting methods, physically aggressive behavior in the child and low socio-economic status.



Joanne Cummings, partnership director of PREVNet, comments, "This study provides strong evidence that children who exhibit high levels of aggression at an early age are at substantial risk for victimization by their peers. Sadly, the experience of harsh parenting and then peer victimization leads these kids to believe that people will not be good to them."

Over time, peer victimization can become chronic if it's allowed to continue, but the good news is that changes in parenting can stop the cycle of aggression and victimization. Researchers recommend early childhood preventive interventions should target parenting skills and child behaviors, particularly within families with insufficient income. Cummings says that, "For most kids, average parenting skills are good enough. For other kids, parents need extra training in order to enjoy their relationships with their children and decrease aggression."

For more information on reducing family risk factors and building parenting skills, learn about the results of the National Evaluation of [Nobody's Perfect Parenting program](#).

--SOURCE: BC Council for Families, Healthy Families Newsletter, March 22, 2010

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TEENS FINE ONLINE

Despite negative myths about youth online culture, research from an extensive US study shows that young people online are engaged in social and recreational activities that can be a springboard for learning. Results from [Living and Learning with New Media](#) define two types of teen engagement with digital media that open learning opportunities: friendship-driven and interest-driven.

Youth are navigating complex social and technical worlds online through 24-hour social spaces like Facebook. Researchers also studied how youth are using the online world to explore interests and find information. The abilities for interaction and feedback are motivating youth to learn from each other, rather than adults. Mizuko Ito, University of California, Irvine researcher and the report's lead author says, "This is a big departure from how [kids] are asked to learn in most schools, where the teacher is the expert and there is a fixed set of content to master."

Recommendations for parents from the study include:

- Adults should facilitate young people's engagement with digital media. Erecting barriers to participation deprives teens of access to these forms of learning.
- Adults have an important role to play in setting learning goals, particularly on the interest-driven side where adult hobbyists can act as role models.

Ito says, "Spending time online is essential for young people to pick up the social and technical skills they need to be competent citizens in the digital age."

The study was conducted through the Mac Arthur Foundation, an independent foundation in Chicago exploring how digital media are changing how young people learn, play, socialize, and participate in civic life.

To watch the video summary of this study, please visit: [Why Time Spent Online is Important for Teen Development](#)

--SOURCE: BC Council for Families, Healthy Families Newsletter, March 22, 2010

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DO CHILDREN NEED BOTH A MOTHER AND A FATHER?

The ongoing battle for public opinion over whether children succeed with one or two parents, female or male, is full of conflicting facts and figures. With the help of findings from a new, precedent setting study out of NYU that compares two parent families of both heterosexual and gay parents, debate might be settling just a bit more.



[How Does the Gender of Parents Matter?](#) found that strengths typically associated with married mother-father families appear to the same extent in families with two mothers and potentially in those with two fathers. The study found many more similarities than differences among children of lesbian and heterosexual parents. On average, two mothers tended to play with their children more, were less likely to use physical discipline, and were less likely to raise children with chauvinistic attitudes. Studies of gay male families are still limited and information on their parenting styles is another avenue for future research.

What the study reinforces is that two compatible, committed parents are advantageous for children over single parents, regardless of parental gender, marital status or sexual identity. What remains unclear is whether the gender of parents really matters at all.

The NYU study is published in the February issue of the Journal of Marriage and Families.

--SOURCE: BC Council for Families, Healthy Families Newsletter, March 22, 2010

HAPPINESS: IT'S IN THE EXPERIENCE



Can money buy happiness? The eternal question. Many families focus on providing a wide variety of toys, games, clothes and other consumer objects with the intention of creating a happy, fulfilling life for their family. Results from an interesting new study on satisfaction levels from different kinds of purchases counter these assumptions.

In [The Relative Relativity of Material and Experiential Purchases](#) researchers found that people were happier with experiences such as family vacations, rather than material items like electronics or toys, for several reasons. When choosing between one trip or another, it's harder to make direct comparisons. Whereas, when choosing between objects like clothing, comparisons are easy and a person's sense of satisfaction is marred by doubt. It seems that this lack of direct comparison between one potential experience and another allows people to feel greater satisfaction.

The study reinforces that time with family members, memorable occasions, and shared experiences are much more satisfying than material wealth. The study was conducted out of Cornell University and is published in the January issue of [The Journal of Personality and Social Psychology](#).

--SOURCE: BC Council for Families, Healthy Families Newsletter, March 15, 2010

CANADIANS SPENDING MORE TIME ONLINE THAN WATCHING TELEVISION

A recent report found that online Canadians are now spending more than 18 hours a week online, compared to 16.9 hours watching television. Internet usage is up from 14.9 hours last year. Other media remained relatively stable in the last year, with Canadians spending 8.9 hours listening to radio, 2.9 hours reading newspapers, and 1.4 hours reading magazines. Interestingly, men are spending significantly more time online than women (20 hours compared to 16). Also of interest is the minimal gap between age groups - on average, 18-34 year olds are spending 20 hours a week online, compared to 18 hours for those over the age of 35.

--SOURCE: CharityVillage, Village Vibes, March 29, 2010 (Ipsos)

CANADIANS BELIEVE VISIBLE MINORITIES ARE TREATED DIFFERENTLY

A new poll found that 62% of Canadians believe there is a difference in the way Canadians from visible minorities are treated, while only 32% feel they are treated equally. Also, 49% agree that racial profiling should be prohibited, while 39% don't agree that it should be allowed. Another 49% believe racial profiling is necessary for security reasons, while 41% feel it is not necessary. Sixty-seven percent of Canadians believe it is the federal government's responsibility to lead the fight against racism. --

--SOURCE: CharityVillage, Village Vibes, March 29, 2010 (Leger Marketing)

RECESSION ENCOURAGES LOYAL EMPLOYEES

Eight in ten Canadians would like to "go steady" with their employer, according to a recent poll. Another 43% would like to spend their entire career working for a single company. Only 39% feel their employers are helping them to grow professionally, 49% see no opportunity to advance within the company, and 39% believe they must move to a different organization in order to advance.

--SOURCE: *CharityVillage, Village Vibes, March 29, 2010 (Towers Watson)*

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FACEBOOK PLATFORM FOR NON-PROFITS

Chris Hughes, co-founder of Facebook, is starting a new nonprofit online platform to connect individuals and organizations working to change the world. The site is called Jumo, which in the African language of Yoruba means "together in concert." Jumo will not generate content, but instead will help to organize user-generated content so that people with like-minded interests can easily connect with one another. The site is set to launch this fall, but does have a few pages online now.

For more information, please visit: www.jumo.com.

--SOURCE: *CharityVillage, Village Vibes, March 22, 2010*

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CONSUMERS LIKE CHARITY-CORPORATE PARTNERSHIPS

A new survey found that 78% of Americans think that partnerships between a trust-worthy company and a nonprofit organization make the nonprofit's cause stand out. Another 59% of Americans are more likely to buy a product associated with the partnership, 50% are more likely to donate to the nonprofit, 49% are more likely to participate in an event for the nonprofit, and 41% are more likely to volunteer for the nonprofit.

--SOURCE: *CharityVillage, Village Vibes, March 15, 2010 (Cone LLC)*

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YOUTUBE NONPROFIT PROGRAM IN CANADA

Like their American and British cohorts, nonprofits in Australia and Canada can now apply to become part of the YouTube Nonprofit Program. Members receive free branded channels, custom thumbnails, longer video uploads, and call-to-action overlays. There are some restrictions on the program, as organizations may not be religious or political in nature, may not be focused primarily on lobbying for political or policy change, and cannot be commercial organizations, credit-counselling services, donation middleman services, fee-based organizations, universities, or nonprofit portals.

For more information, please visit: www.youtube.com.

--SOURCE: *CharityVillage, Village Vibes, March 15, 2010*

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YOUNG WOMEN ARE DREAMING BIG

A study of young Canadian girls ages eight to twelve found that 51% want to own their own company one day, 83% would rather work than stay at home, and 54% were optimistic that nothing could stand in the way of their dreams. Another 50% indicated that time at home with family was important, and only 4% thought that being a woman would prevent them from getting their dream job.

--SOURCE: CharityVillage, Village Vibes March 15, 2010 Angus Reid

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Funding

CENTRAL OKANAGAN FOUNDATION 2010 SPRING GRANT CYCLE

The Central Okanagan Foundation (COF) is pleased to announce it will be accepting applications for its Spring 2010 granting cycle from now until May 3, 2010. COF has been supporting the local charitable sector with funding for worthwhile causes since inception in 1977.

The COF encourages applications for funding in the following eight areas: Arts & Culture – Children, Youth & Family – Education – Health & Community Services – Heritage & Historical – Environment – Global Initiatives. Funding to support these grants typically comes from investment income but given the challenging economic situation, all granting funds are courtesy of generous donors who have stepped up to help the Central Okanagan Foundation support our community's local charities.

For more information or a copy of the application package please call Cheryl at 250.861.6160 or visit www.centralokanaganfoundation.org

Grant submissions due prior to May 1, or by 3:30pm May 3, 2010, as May 1, 2010 falls on a weekend.

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THE NEW DIRECTORY TRAINING CENTRE

We now offer free directory tutorials to help you optimize your searches. We recommend viewing all tutorials if you use the directory to find funding.

The following how-to tutorials are now available on the Imagine Canada Website:

SEARCH FOR FOUNDATIONS: See the best way to perform a foundation search.

FIND GRANT RECIPIENTS: Use our grant recipient search to identify foundations that have funded organizations like yours.

FIND CORPORATE FUNDING: See the best way to search for corporate funders in the directory.



USE THE INDIVIDUAL SEARCH: Learn how to identify all foundations that an individual is associated with.

UTILIZE THE FULL TEXT SEARCH: How to search for specific words within a funder profile.

FIND TAX RETURNS FOR FOUNDATIONS: Learn how to use the CRA website and Foundation Finder to quickly find the tax returns of registered foundations.

SAVE YOUR SEARCHES IN SEARCH LIBRARY OR EXCEL SPREADSHEETS: How to properly utilize the Directory Search Library to save your searches and how to put your searches into an excel worksheet.

UNDERSTAND A FUNDER PROFILE: Learn what the terms on a funder profile mean and how they can help you find the most appropriate funder for your organization.

Click here to visit the [Directory Training Centre](#).

--SOURCE: *Imagine Canada*

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BC GOVERNMENT CHANGES GAMING GRANTS

The Province of British Columbia announced more changes to their annual gaming grants last week. Youth arts, culture, and sports groups will be eligible for grants this year, as will sports organizations serving people with disabilities. School playgrounds, environmental groups, and adult arts, culture, and sports organizations will remain ineligible for funding. Although they will continue to honour multi-year gaming grant commitments, all other organizations will apply for single-year grants of up to \$100,000 each. Groups designated as provincial organizations, which deliver services province-wide, will be eligible for up to \$250,000. A new sub-category of grants has been created specifically for museums, fairs and festivals, and the province also recently announced a \$60-million Sports and Arts Legacy Fund as part of their 2010 budget. For more information, visit: www2.news.gov.bc.ca.

In response to the gaming grant announcement, the Vancouver Foundation issued a press release stating that they have increased funding for charities applying for 2010 grants in the areas of arts and culture, education, and children, youth, and families. In fact, the foundation will more than double last year's amount of grants given to arts and culture groups. Education will see a 22% increase, and grants to children, youth and family projects will increase by 9%. Grant allocations to other areas, such as environment, health and medical education and research, and animal welfare, will be finalized in early summer when the foundation issues calls for proposals in those areas of interest.

For more information, visit: www.vancouverfoundation.bc.ca.

--SOURCE: *CharityVillage, Village Vibes, March 15, 2010*

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NEW FUNDING OPPORTUNITY FROM HERITAGE CANADA

Heritage Canada presents the *Building Communities Through Arts and Heritage Program* created to help Canadians celebrate their communities past and present. The program will increase opportunities through festivals, events, and activities for local artists and artisans to be involved in their community and for local groups to commemorate local history and heritage. The Program has three components:

- LOCAL FESTIVALS, events and activities that involve your whole community, give opportunities to local artists and artisans and/or celebrate local history and heritage
- COMMUNITY ANNIVERSARIES, One-time commemoration through festivals or other activities that celebrate a major anniversary of a significant local person or event
- LEGACY FUND, Awards for the creation of tangible, lasting capital projects which commemorate or celebrate a major anniversary of a significant local person or event

Eligible events and activities must be local - created by and for your community. They must be open and accessible to the public and strongly encourage and promote the participation of everyone in your community. The next deadline for applications for all program components is April.

Deadline for all application components is April 30, 2010.

For more information, please visit: <http://www.pch.gc.ca/eng/1267799042836/1269444905201>

--SOURCE: Volunteer BC, The Connector Newsletter, March 2010

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## Local News

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FORUM: THE CHANGING VOLUNTEER & DONOR PROFILE

Imagine Canada Webinar

- ❖ National and provincial stats and implications

Kelowna Volunteer Impact Survey Results

- ❖ Numbers of volunteers, volunteer hours and economic value

Local Panel

- ❖ Volunteerism from business, media, non-profit and GenNext perspectives

Visioning Exercise

- ❖ Volunteerism in Kelowna by 2015



Date: April 21, 2010
 Time: 8:45 am to 12 noon
 Place: Evangel Church
 3261 Gordon Drive
 Office Entrance
 Cost: Free
 Registration: Kelowna Community Resources
 info@kcr.ca



Seating is limited to 65 people.

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INCOME TAX HELP FOR YOUR LOW INCOME CLIENTS

Due to issues reported by volunteers in 2009, please advise your clients to adhere to guidelines set out by the individual clinics:

Clients must bring all 2009 slips and tax forms, a copy of their 2008 Tax Return and their 2008 Notice of Assessment. Where noted below, please call on behalf of your client to check for availability of appointment.

Not sure if your client is eligible? Call the CRA toll free 1.800.959.8281.

KELOWNA

Location: The Salvation Army Community Life Centre
200 Rutland Road S

Dates: Tuesdays, beginning March 2, 2010

Phone for an appointment, 250.765.3450

Location: First United Church
721 Bernard Avenue

Dates: Thursday mornings, March 11 to April 22, 2010

Times: 9:30 am to 12 Noon

Location: Water Street Senior Centre (for ages 55 plus)
1360 Water Street

Dates: Thursday afternoons, March 11 to April 22, 2010

Times: 1 pm to 3 pm

Location: Kelowna Women's Resource Centre – (women only)
1492 St. Paul St.

Dates: Monday to Thursday, March 1 through April 22, 2010

Times : 10 am to 3 pm

RUTLAND

Location: Seniors Outreach Services Society, May Bennett Wellness Centre (for ages 55 plus)
135 Davie Road

DATES: Wednesday afternoons, March 3 to April 21, 2010

Phone for appointment, 250.980.1454

LAKE COUNTRY

Location: District of Lake Country
10150 Bottom Wood Lake Road

Dates: Monday mornings, March 1st to April 19, 2010

Times: 10 am to 12 noon

WESTBANK

Location: Westbank Lions' Community Hall
#2-2466 Main St.

Enter off of Brown St., between 2 churches, to downstairs entrance

Dates: Thursday mornings, March 11 to April 22, 2010

Times: 9:30 am to 12 noon

For additional information, please visit: <http://www.cra-arc.gc.ca/tx/ndvdl/vlntr/nd-eng.html>

--SOURCE: *Community Volunteer Income Tax Program*

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LITTLE WOMEN PRODUCE 2ND FUNDRAISING GALA TO KEEP THEIR PROMISE TO AFGHANISTAN GIRLS

A gala performance and auction on April 17 is designed to continue the formidable fundraising capacity of Little Women for Little Women in Afghanistan, with all proceeds helping them to keep their promise to young girls of Afghanistan.

"A Night Out with Little Women" is produced by the Little Women of the Okanagan, where the national organization was founded four years ago. This is the second "Night Out" gala fundraiser --- the first one, in the fall of 2007, was a resounding success.

This year, the goal is to provide "a little dessert and peace" for all participants, along with colourful performances that celebrate peace and hope through education. There will be both silent and live auctions. The performers will be announced in early April.

Based on their resounding logo, Education=Peace, the elementary-aged girls have to date raised more than \$250,000, part of which includes matching dollars from the Canadian government. These funds are taken to facilities in Afghanistan where they are used to pay for teaching materials, salaries for teachers of girls and women, and sometimes for food and shelter.

Under the previous Taliban government, females were not permitted to be educated, and some continue to be threatened for attending classes. This was the critical knowledge that galvanized 9 year-old Alaina Podmorow of Lake Country in the fall of 2006. She founded the first chapter of Little Women at Davidson Road School, working with an established volunteer group in Calgary called Canadian Women 4 Women in Afghanistan. There are currently ten Canadian chapters of Little Women, and Alaina has spoken dozens of times to audiences large and small, and been interviewed by media, from local to national.

"It's about awareness. We want to show people that girls can do anything they dream of if given the chance. We want to raise money so that girls in Afghanistan have this chance, too," says Alaina. "It's going to be such a fun evening, with lots of music, really good desserts and great auctions."

Alaina invites everyone to come to the gala. "It is so important. We need to build a bridge of peace so that little girls in Afghanistan can go to school without being afraid."

Date: Saturday, April 17
Time: 7 pm
Location: Creekside Theatre
10241 Bottom Wood Lake Road
Lake Country
Cost: \$40 each, available at the District of Lake Country office or by phone at 250.766.9309

For more information, please contact Chapter Assistant, Jamie Podmorow at 1.250.766.0854.

--SOURCE: *Media Release, March 8, 2010*

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THE KELOWNA APPLE TRIATHLON SOCIETY 2010 NATIONAL CHAMPIONSHIPS

The Canadian National Triathlon Championships are coming to Kelowna again this summer on August 20, 21 & 22.

Kelowna is the first city to be awarded this event three years in a row. No wonder as we have now broken the attendance record for a National Championship two years in a row. Last year over 1,600 athletes registered for our event.

As attendance grows, so does the economic benefit to our community and so does the need for volunteers to keep this event at the top of its game.

We are looking for three types of volunteers. Positions that involve administration and management skills are currently available on our organizing committee. A team of people with general office skills is being sought to work four hour shifts at the office for the two months before race weekend. On race weekend, approximately 1,000 volunteers are needed to keep runners safe, hand out water and assist with tasks that made the day flow smoothly. All volunteers will be screened, trained and supervised.

If you are interested in joining our organizing committee or office team please call Richard at 250.980.3361 or Mike at 250.861.1465.

Volunteering for race weekend can be done starting June 21st. You can call the office at 250.763.5287 or by email us at volunteer@appletriathlon.com.

Learn more about the Kelowna Apple Triathlon by visiting our website at www.appletriathlon.com.

--SOURCE: *The Kelowna Apple Triathlon Society, March 26, 2010*

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"GET JAZZED" NEW OPPORTUNITIES FOR WOMEN CANADA SOCIETY

Kelowna's own Robert Fine and Vancouver's award winning jazz singer Jackee Guillou will take to the stage at the Kelowna Community Theatre. This benefit concert will energize, revitalize and take the audience on a musical journey, with jazz fusion rhythms and swing tunes that will feature classic favorites from the Great American Songbook.

"GET JAZZED" is designed to raise much needed funds for the restoration of NOW Canada Society's Alexandra Gardner Women and Children Safe Centre in Kelowna. This low-barrier shelter is a safe haven that offers homeless women and children a non-judgmental environment, a clean bed, nutritious meals, toiletries, clothing and referrals to various community supports. NOW Canada is a Kelowna based non-profit organization and all proceeds from the concert will go directly toward the A.G. House renovations.

Date: Tuesday, April 27
Time: 7:30 pm
Location: Kelowna Community Theatre
1375 Water Street
Kelowna
Cost: Sponsorship and/or individual tickets available <http://www.selectyourtickets.com/> or 250.762.5050

--SOURCE: *NOW Canada Society*

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UPDATED COMMUNITY BASIC NEEDS RESPONSE FOR VULNERABLE RESIDENTS

Many of our local community service providers are experiencing organizational challenges and for some, the change is significant as a result of direct or peer impacted funding deficits or lower donations and private contributions. Since it was announced last month that the Kelowna Drop-In Centre would be closing, a Basic Needs Listing has been created to remind Central Okanagan residents of the resources offered for some of our vulnerable residents during this time of transition.

"As our local service providers, the clientele they assist and, our communities at large continue to be impacted by announcements of program and/or resource closures during these economically challenging times", Christene Walsh, Drug Policy Coordinator with the Regional District of Central Okanagan says, "Our communities unfortunately experienced a similar era of cut-backs in 2001. What's different today is that previous hardship has taught us to network – communicate and work together to our best ability so to ensure anyone identified as being in need will continue to be heard and receive available assistance. Fortunately, our local communities have some very skilled, astute organizations, such as Kelowna's Gospel Mission which is a key resource in the Basic Needs Listing. These organizations are continuing to work hard to maintain a solid level of service during these difficult times."

Our local communities have demonstrated a commitment to continue working together to manage yet another period of transition. Walsh says, "I've recently heard of at least 5 organizations that have or will need to eliminate valued positions by March 31st. And, the level of professionalism and assistance offered by the employees impacted during this period of unimaginable stress is commendable and deserves to be acknowledged."

Walsh adds, "One of the key roles of the Regional District Drug Policy Coordinator is to promote ongoing communication and collaboration among service providers. Again, this action is a strong example of our community's commitment to work together and address any concern that may arise in order to ensure a safe and strong community for everyone."

Service providers and members of the public interested in learning about programs and services available within the Central Okanagan can visit an online Community Info Search at www.kcr.ca or may phone Kelowna Community Resources at 250-763-8008.

Contact: Christene Walsh, RDCO Drug Policy Coordinator, 250.469.6291

--SOURCE: RDCO News Release, March 26, 2010

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CATCH IS CHANGING!

Hello partners and friends! As with some of you, CATCH has some changes coming up due to a funding reduction. As of April 1st CATCH will no longer have a physical office but the virtual one is still up and running. You will still be able to connect with us through the website, emails and this lovely newsletter will still be coming your way as well.

We are also saying goodbye to our Manager Shan Lavell as she moves on to other projects. We will miss her tireless energy at CATCH but I'm sure we'll see her out in the community working on children's issues. You can reach Shan at Shanlavell@gmail.com or at 250.863.7545.

--SOURCE: CATCH Network Newsletter, March 22, 2010

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WALK FOR KIDS HELP PHONE

The Walk for Kids Help Phone takes place annually in more than 50 communities across Canada. The 2010 Walk for Kids Help Phone in Kelowna is taking place at The Dolphins at Rhapsody Plaza, 1200 Water Street, Kelowna.

Date: Sunday, May 2
Registration: Open at 10 am
11 am Walk start time
Location: Water Street & Cawston Avenue

For additional information, please visit: <http://www.walkforkidshelpphone.ca>

--SOURCE: Kids Help Phone

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TRINITY BAPTIST 28TH SEMI ANNUAL COMMUNITY SERVICE DAYS

CLOTHES CLOSET – FREE, good quality used clothing

Dates: Friday, April 30, 8:30 am - 4:00 pm
Saturday, May 1, 7:30 am - 11:30 am

CAR CARE CLINIC – FREE oil change and safety inspection for single moms and others in need

Date: Saturday, May 1, 8 am - 11:30 am
Please note: **Advanced registration is required.** Sign up in person at the Trinity Office.

Location: Trinity Baptist Church
1905 Springfield Rd.

For additional information, please contact Carol Stevens, Trinity Care Administrative Assistant, at 250.860.3273 ext. 133 or cstevens@trinitybaptist.net.

--SOURCE: Carol Stevens, Trinity Baptist Church

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## Provincial News

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CUTS TO MEDICAL COVERAGE AND MINIMUM SHELTER ALLOWANCE

Following March 2nd budget, the Ministry of Housing and Social Development announced it will be making a number of cuts to the health and medical services available to people receiving provincial disability benefits and income assistance. The BC Coalition of People with Disabilities (BCCPD) is very concerned about the impact that these changes will have on our community.

We are also disappointed at the lack of community consultation about these cuts. If you share our concerns, we invite you to write to Minister Coleman and your MLA. You can find your local MLA and Minister Coleman's contact information by going to www.leg.bc.ca/Mla/3-1-1.htm.

The BCCPD is currently reviewing the new regulations in order to provide you with detailed information on the changes. In the meantime, here is a very brief list of some of the changes which will come into force on April 1st (unless we have indicated a different date).

MEDICAL EQUIPMENT AND SUPPLIES

A broad range of medical equipment and supplies will no longer be funded by the Ministry. Those that will be funded must be the cheapest appropriate to the person's needs and are listed in the regulations. Here are some examples of items that the Ministry will no longer fund:

- diagnostic testing devices such as glucose meters
- contraceptive devices (for example, IUDs)
- pre-made orthotics

RESTRICTIONS

In addition to changes to what the Ministry will fund, there will be restrictions, for example on:

- how often the Ministry will repair or replace equipment
- how much money the Ministry will spend on each item of equipment. For instance, motorized scooters valued at more than \$3,500 will not be funded. To be eligible for a motorized scooter, a physician must say the applicant won't need a wheelchair for 5 years.

MONTHLY NUTRITIONAL SUPPLEMENT (MNS)

The eligibility requirements for the MNS have been tightened. For example:

- loss of bone density will no longer count as a symptom
- significant weight loss not significant weight change will be used to determine eligibility.
- applicants will be required to demonstrate they have at least two symptoms, rather than one which is currently the case.

The MNS will be reduced by \$20 because the Ministry will no longer fund bottled water. People currently receiving the bottled water supplement will receive it **until May 31st 2010 only**.

MEDICAL SERVICES: TIME LIMITS AND INCOME-TESTING

- People with disabilities who leave assistance when they turn 65 and go on to the seniors' pension, or people who leave provincial disability for Canada Pension Plan Disability will only keep their medical and dental coverage for one year, rather than permanently as is currently the case.
- People with disabilities who leave assistance for employment will only keep their medical coverage if they are receiving Premium Assistance from the Medical Services Plan.

DENTAL TREATMENT

- Cleaning, examinations and fluoride treatments will be reduced to once a year (currently twice a year).
- X-ray coverage every 2 years (currently every year).

SHELTER ALLOWANCE

The \$75 monthly Shelter Allowance for people who don't pay rent is eliminated as of **June 1st 2010**.

--SOURCE: BCCPD, March 11, 2010

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PROVINCIAL GAMING GRANTS CUTS

According to a recent government press release, this year's gaming grants from the Ministry of Housing and Social Development will be streamed to youth arts, culture and sports groups, sports organizations serving people with disabilities, and other organizations that work on public safety, people in need, and community services such as preschools.

Groups that will not be eligible include school playgrounds, and adult arts, culture and sports organizations. Parent Advisory Councils and District Parent Advisory Council funding will be restored after it was cut in half in 2009. Bingo affiliation and direct access grants are being combined into a single community gaming grant program this year, which will distribute \$120 million in funds.

According to a recent article in the Victoria Times Colonist, gaming grant funding for preschools, child care centres and resource centres will be reduced by 50% this year. The amount available to all charities and nonprofits has been reduced by \$36 million. Non-profits that used to access gaming funds have started receiving rejection letters for this year. Even groups that meet the new funding requirements for gaming are facing cuts.

To read the release, please visit: http://www2.news.gov.bc.ca/news_releases_2009-2013/2010HSD0029-000237.htm

--SOURCE: CATCH Newsletter, March 22, 2010

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UPDATE: CAYA FUNDING UPDATE

Dear Supporters and Staff of CAYA

Thank-you for your vigorous and vocal support of CAYA and the services and technology we provide to people with complex communication disabilities in BC. Recently there have been a number of news items on TV, radio, newspapers, blogs, and alternate media about CAYA. The attention and coverage has helped to raise awareness of the situation and today the Minister of Housing and Social Development (MHSD), Rich Coleman, went on the air on CFX radio in Victoria and announced that:

- His ministry has found the funds to keep CAYA operating for another year
- The MHSD would be entering into a long-term process of consultation and planning to develop sustainable long-term funding as part of the next provincial budget
- The planning and funding details would begin with meetings early next week.

CAYA will be meeting with the Minister next Tuesday to begin this process. In the meantime we ask that you refrain from further initiatives with the media. Your voices have been heard and the Minister has delivered an encouraging response. We are hoping for some calm to work through the planning with the ministry. As soon as we have more information we will share it with you.

Thanks again for your efforts and we will update you following our meeting with MHSD and as developments unfold.

Sincerely,
Jeff & Lois

--SOURCE: Communication Assistance for Youth and Adults (CAYA)

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RECOMMENDATIONS FROM WOMEN'S VOICES AT THE TABLE

On March 6, a "Women's Voice at the Table" conference was held in Vancouver to mark International Women's Day. The "at the table" concept is part of a broadly-based Canadian and global civil society campaign to mobilize women to be heard and to declare our right to be "at the table" with leaders at the G8 and G20 meetings taking place in Canada this June. Participants gathered at roundtables to discuss and make recommendations on issues including education, access to justice, and poverty and income.

The final product from this event includes recommendations that will be shared with government leaders from around the world, and a commitment to immediate, local action by participants on each issue.

The actions and recommendations are available to download [here](#).

--SOURCE: First Call Weekly Announcements, March 25, 2010

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NEIGHBOURHOOD LEARNING CENTRES

The Ministry of Education has launched a website, to promote its Neighbourhood Learning Centres concept highlighted in the recent throne speech. These Centres are based in schools, and can include other services such as child care, health clinics, sports programs, and family resource centres.

The province currently has 9 model Neighbourhood Learning Centres in six districts. At a January 2010 stakeholder's forum, research was shared on the potential impact of Neighbourhood Learning Centres, and school districts shared their visions for Learning Centres in their communities. All of these presentations are available at: <http://www.neighbourhoodlearningcentres.gov.bc.ca/create/>.

--SOURCE: First Call Weekly Announcements, March 25, 2010

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## **National News**

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FEDERAL BUDGET PROPOSES CHANGES TO DISBURSEMENT QUOTAS

While last week's federal budget didn't announce any new tax incentives for charitable giving or major new spending initiatives aimed at the sector, it did announce significant changes to the disbursement quota rules for registered charities. The budget does away with the disbursement quota that requires charities to stick to an 80/20 rule, thereby regulating how much of their income organizations must spend each year on charitable activities.

With regards to the 3.5% of capital that charities must disburse, the budget changes the capital accumulation formula and exempts organizations with qualifying assets less than \$100,000 and foundations with qualifying assets of less than \$25,000. However, there is also an "anti-avoidance" regulation that prevents a charity from transferring assets to another donee in order to meet the charity's capital accumulation disbursement quota.

To learn more about the proposed budget changes, read lawyer Adam Aptowitzer's breakdown of what this means for charities at: www.drache.com. Also check out Mark Blumberg's summary of the changes at: <http://www.globalphilanthropy.ca/>

For more information on the federal budget, visit: www.budget.gc.ca.

--SOURCE: *CharityVillage, Village Vibes Newsletter, March 8, 2010*

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CANADA PROPOSES CHANGES TO YOUTH JUSTICE ACT

Last week, the Conservative government proposed changes to the Youth Criminal Justice Act to give judges the power to consider behaviours such as a "casual attitude to the law," a "complete lack of empathy for the victim," and previous brushes with the law when sentencing youth under 18, according to Minister of Justice Rob Nicholson.

According to the CBC, youth crime is decreasing in Canada; there was a 26% drop in youth court cases between 2002-2003 and 2006-2007. Read the full story on the [CBC](#).

The [government press release](#) states that these changes will "require the Crown to consider seeking adult sentences for youth convicted of the most serious crimes" and "require the courts to consider publishing the name of a violent young offender when necessary for the protection of society."

Read a commentary from the [Canadian Centre for Policy Alternatives](#) on the costs of "tough-on-crime" bills.

--SOURCE: *First Call Weekly Announcements, March 25, 2010*

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NATIONAL SURVEY ON CHILD CARE FEES

Today's Parent magazine recently conducted a survey of monthly non-subsidized fees for full-time preschool care. The average fees ranged from \$399 in Manitoba to \$814 in Ontario, with BC coming in second highest at \$775 a month.

What accounts for the vast discrepancies in fees? The short answer is that child care in Canada is a user-pay, market-driven service. Prices rise and fall based on a number of factors: what parents in a given area are believed to be able to pay, what child care wages are in that market, whether staff are unionized (a Canadian study showed that unionized staff earned \$3.32 more an hour than their non-union counterparts), and whether the centre is non-profit or for-profit.

The biggest single cost for child care centres is wages. Martha Friendly, director of the Childcare Resource and Research Unit, a Toronto-based policy and research institute focused on early childhood education, estimates that 75% to 90% of a centre's expenses are wages and benefits. "Some centres charge very high fees because they can. Others, which can't charge high fees, have to find ways to cut

costs, usually by paying lower wages, which is likely to affect the quality of the care they can provide," says Friendly.

--SOURCE: *First Call Weekly Announcements, March 25, 2010*

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WORLD ECONOMIC FORUM GENDER GAP INDEX

In an article on rabble.ca, 40 Years After the Royal Commission on the Status Women, Judy Rebick notes Canada's drop in ranking in the World Economic Forum Gender Gap Index, going from 7th in 2004 to 25th in 2009. She blames this shift on federal government policy changes and "the impact of corporate globalization on social program[s], poor people, workers and on the women's movement itself."

Rebick says that the Royal Commission allowed for progress in the areas of abortion, child care, equal pay, and increased representation by women in government. But since then, funding cuts coupled with the emphasis on research rather than advocacy for women by the Liberal government of the 90's have resulted in some backwards movement on women's issues.

She states that the women's movement remains the most diverse social movement, and it is becoming "more global, more diverse, more radical and more integrated into other movements for social and environmental change."

To read her article, please visit: [Happy International Women's Day](#).

--SOURCE: *First Call Weekly Announcements, March 25, 2010*

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## **Research**

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STUDY: MOBILE USE OF FACEBOOK, TWITTER SURGES OVER PAST YEAR

The comScore study found that 30.8 % of smartphone users accessed social networking sites via their mobile browser in January 2010, up 8.3 points from 22.5 percent one year ago. Access to Facebook via mobile browser grew 112 percent in the past year, while Twitter experienced a 347-percent jump.

"Social networking remains one of the most popular and fastest-growing behaviors on both the PC-based Internet and the mobile Web," said Mark Donovan, comScore senior vice president of mobile. "Social media is a natural sweet spot for mobile since mobile devices are at the center of how people communicate with their circle of friends, whether by phone, text, email, or, increasingly, accessing social networking sites via a mobile browser."

MORE THAN 30 PERCENT OF SMARTPHONE OWNERS ACCESS SOCIAL NETWORKING SITES VIA MOBILE BROWSER

In January 2010, 11.1 % of all mobile phone users accessed a social networking site via mobile browser, an increase of 4.6 percentage points from the previous year. Much of this growth has been driven by smartphone owners, 30.8 % of whom accessed social networking sites on their mobile

browsers, up more than 8 percentage points on the year. By comparison, just 6.8 % of feature phone users accessed social networking sites on their mobile phones.

MOBILE BROWSER ACCESS OF FACEBOOK AND TWITTER POSTS TRIPLE-DIGIT GROWTH

Access of leading social networking sites via mobile browser continues to see significant growth. In January 2010, 25.1 million mobile users accessed Facebook via their mobile browser, up 112 % from the previous year. MySpace attracted 11.4 million users, approximately half that of Facebook, in January. Interestingly, Facebook's mobile browser audience surpassed MySpace in February 2009, three months earlier than the Facebook audience exceeded that of MySpace on the PC-based Internet in May 2009. Twitter, which has experienced tremendous growth in both mobile and PC-based visitation, attracted 4.7 million mobile users in January, up 347 percent versus year ago. These figures do not include access of the social networking services by the nearly 6 million mobile phone owners who do so exclusively through mobile applications.

To read the article, visit: http://www.comscore.com/Press_Events/Pre...

--SOURCE: P2PFundraising Newsletter, March, 2010

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CALGARY ORGANIZATION RELEASES NEW RESEARCH REPORT ON SHARING RESOURCES

Charities and nonprofits are showing a growing interest in establishing or joining networks to share materials, resources, space, and back-office functions in order to reduce costs and increase impact. The Calgary Chamber of Voluntary Organizations' latest report, *Sharing Services, Sharing Space*, summarizes new research and marks the first activity of a multi-phased project with the objective to build knowledge, describe current sharing practice in Calgary, and suggest a path towards developing increased comfort and expertise in shared options.

For more information, and to read the full report, visit: www.calgarycvo.org. (PDF)

--SOURCE: CharityVillage, Village Vibes Newsletter, March 29, 2010

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CULTURAL SECTOR SURVEY BY CONFERENCE BOARD OF CANADA

The Conference Board of Canada is conducting a survey for the Cultural Human Resources Council on those working or volunteering in the culture sector or studying a cultural discipline in Canada. The results will be used to help improve opportunities for Canadians in the cultural sector. The survey will explore opportunities, challenges, trends, and issues that you are experiencing, as well as allow you to give your suggestions for enhancing the quality and sustainability of Canada's cultural sector. The report on the findings from this cross-Canada survey will be released in the summer of 2010 and will be made available free of charge.

For more information, and to take the survey, visit: [2010 Cultural Sector HR Study](http://2010.CulturalSectorHRStudy).

--SOURCE: CharityVillage, Village Vibes Newsletter, March 29, 2010

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Resources

CHARITY TAX WEBINAR SERIES

ALTERNATIVES TO BECOMING A CHARITY

Before you decide to register a charity with the Canada Revenue Agency (CRA), you should consider other possible ways of achieving your goals. Being a registered charity involves many challenges, obligations and related costs, so it is wise to look at all the alternatives and select the one that will best help you meet your goals. If your goal is to carry on a charitable program or activity, consider alternatives to establishing a charitable organization. If your goal is to ensure that a significant donation of funds is used for a specific purpose, both now and in the future, consider alternatives to establishing a foundation. This webinar will review all of these alternatives and help you decide the right course of action.

Cost: FREE

English presentation. [View the on-demand recording.](#) Total time: 60 minutes

APPLYING FOR A CHARITABLE STATUS

In reviewing applications for charitable registration, the Canada Revenue Agency (CRA) considers whether the organization is appropriately set up; has purposes (or objects) that are exclusively charitable; will have activities that are charitable, are carried out in an allowable manner, and further one or more of its purposes; and will deliver a public benefit. All four of these criteria must be met, or the application will be rejected. This webinar will review the steps required to apply for registration and how to address the above considerations as part of your application.

Cost: FREE

English presentation. [View the on-demand recording.](#) Total time: 58 minutes

French presentation: May 4, 3pm ET

--Source: *Imagine Canada, March 29, 2010*

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SUBSIDY AND GRANTS DIRECTORY 2010

The newly revised Subsidy and grants Directory 2010 is now available. It is the most complete and affordable reference new and existing businesses, individuals, foundations and associations looking for financing.

This Publication contains more than 3000 direct and indirect financial subsidies, grants and loans offered by government departments and agencies, foundations, associations and organizations.

To obtain a copy please call toll free 1.866.322.3376

--SOURCE: *Infosubsidies, March 17, 2010*

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IDEAENCORE RESOURCES

Nonprofit ready-to-use tools, templates and raining content available on IdeaEncore Network:

MODEL DOCUMENT RETENTION POLICY FOR NONPROFITS

Shared by Blue Avocado. Free

<http://budurl.com/IEN3b>

FILL-IN-THE-BLANK DEVELOPMENT POLICIES AND PROCEDURES

Shared by AAGP. \$20

<http://budurl.com/IEN3c>

BUILDING THE CAPACITY OF CAPACITY BUILDERS

Shared by TCC Group. Free

<http://budurl.com/IEN3d>

2009 DATA ECOSYSTEM REPORT

Shared by NTEN. \$50

<http://budurl.com/IEN3e>

EARNED INCOME STRATEGIES - WHERE TO START?

Shared by Social Enterprise Associates. Free

<http://budurl.com/IENf>

--SOURCE: *IdeaEncore Network; March 10, 2010*

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NEW E-RESOURCE: BOARD DEVELOPMENT

Since 1985 the Governance Group has been providing boards in British Columbia with board development-training, governance consulting, strategic planning and meeting facilitation.

For additional information, please visit: <http://www.governance.ca/>.

--SOURCE: *Volunteer BC, The Connector, March, 2010*

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HOW TO UNDERSTAND THE COST OF LIVING IN YOUR COMMUNITY

How to Understand the Cost of Living in Your Community: A Guidebook on Conducting Affordability Studies, by SPARC BC, discusses different ways of measuring poverty in Canada and describes how to conduct an affordability study for your community.

By using this guide book you will acquire knowledge about different approaches to measuring poverty in Canada, understand the market basket measure methodology for conducting affordability studies, develop skills to design and implement an affordability study for your community, and engage options

for how to use the results of an affordability study to address issues of poverty and low income in your community.

To download a copy, please visit: <http://www.sparc.bc.ca/>

--SOURCE: *Volunteer BC, The Connector, March, 2010*

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FREE NON-PROFIT CONSULTING SERVICES FROM ABROAD

Social Scientists Without Borders is a group of social entrepreneurs engaged in connecting knowledge and global change. Members consist of internationally diverse students at the Master's level in universities throughout Sweden. The organization's objective is to promote human resource development through exchange of information between academia, non-profit, and business sectors.

The group endeavors to increase social value through entrepreneurial capacity at the local and global scene. Services are offered within all social science subjects with connections to other scholars.

Member students specialize in a wide range of expertise including accountability, environment, finance, human rights, integration, international law, international relations, management, organization, social responsibility, and many others.

Assistance will be offered to non-governmental organizations where they need it most. Members can offer volunteers, research, thesis conducting, training, network consulting, education, and much more to improve apertures and unfinished projects.

For more information contact Faheem Shah at sswb.international@gmail.com.

--SOURCE: *Volunteer BC, The Connector, March, 2010*

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7 TIPS FOR WRITING SUCCESSFUL PROPOSALS

1) COMMUNICATE WITH FUNDERS. When in doubt, ask for clarification. (Don't be scared: Funders are people, too.) Make sure you understand what's expected. Even funders who accept the Common Grant Application Format may require additional information.

2) FOLLOW THE DIRECTIONS. Answer the questions in the order listed, submit the number of copies grantmakers request, and include only the materials specified.

3) BE CREATIVE, CLEAR, CONCISE, AND ACCURATE. Make the case for your proposal in your own unique way, but include precise data. Avoid technical jargon.

4) EMPHASIZE WHAT YOUR ORGANIZATION WILL DO. Spend more time describing your solution than the issue. Economize content and avoid repetition. Less is more.

5) EVALUATION COUNTS. Keep what you want to learn and evaluate in mind, as well the assessment tools you will use to evaluate your project (e.g., records, surveys, interviews, pre- and post-tests).

6) PROOFREAD CAREFULLY. MAKE sure numbers add up and typos are removed, double check the foundation name.

7) SERIOUSLY, PROOFREAD! If your proposal has been adapted for multiple funders, make sure you omit other funders' names, as well as references to previous requests.

For more details visit: http://www.washingtongrantmakers.org/s_wash/sec.asp?CID=5094&DID=11163

--SOURCE: Volunteer BC, The Connector, March, 2010

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REPORT: MENTAL HEALTH SERVICES FOR VISIBLE MINORITIES

Statistics Canada is predicting that one in three Canadians will belong to a visible minority by 2031. The Mental Health Commission of Canada has released a report addressing the needs of multicultural, immigrant, and refugee groups. The document, titled *Improving Mental Health Services for Immigrant, Refugee, Ethno-cultural and Racialized (IRER) Groups*, outlines factors that policy makers and service providers may want to consider when working to improve mental health services for these groups.

For more information, and to view the full report, visit: www.mentalhealthcommission.ca. (PDF)

--SOURCE: CharityVillage, Village Vibes Newsletter, March 29, 2010

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PANDEMIC FLU PLANNING TOOLS ONLINE

On the heels of the recent H1N1 pandemic, the International Centre for Infectious Diseases (ICID) is providing online planning tools to help nonprofit organizations develop pandemic flu plans. It is urging vigilance against future waves of the virus, and advises organizations to take action now to plan for events that could threaten the delivery of service to their clients. The impact of even a small outbreak can be devastating on a nonprofit organization that is thinly staffed and heavily reliant on volunteers. Moreover, if a nonprofit cannot perform its regular functions and duties because staff and volunteers are away ill, the people and projects it supports may also suffer.

For more information, visit: businessfluplan.ca.

--SOURCE: CharityVillage, Village Vibes Newsletter, March 29, 2010

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## Training

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WORKSHOP: OVERVIEW OF VOLUNTEER MANAGEMENT

This 4-day workshop will help improve your organization's ability to attract and retain volunteers. Extensive research has resulted in completely updated materials. Youth volunteerism, adult learning styles, a new communication module and the Canadian, provincial and local volunteer statistics have been added.



Kelowna
Community
Resources

1 VOLUNTEERISM <ul style="list-style-type: none"> Identify trends in volunteerism Consider how trends affect the profession Discuss the role & skills of volunteer managers 	2 COMMUNICATION <ul style="list-style-type: none"> Understanding the complexity of effective communication Expand personal communication skills that will enhance relationships Understand the problem solving / decision making process in managing volunteers
3 PLANNING PROGRAMS <ul style="list-style-type: none"> Explore the purpose of planning programs for volunteers Discuss budgeting Identify record keeping methods 	4 RECRUITMENT <ul style="list-style-type: none"> Explore who volunteers and why Draft position descriptions Enhance knowledge of recruitment strategies Consider social networking in recruiting Explore the implementation & evaluation of recruitment campaigns
5 SCREENING & PLACING <ul style="list-style-type: none"> Learn 10 steps of good screening practices Consider ways to manage risk Understand the importance of interviews Discuss reference checks and records checks 	6 ORIENTATION & TRAINING <ul style="list-style-type: none"> Explore the purpose & methods of orientation & training Discuss adult learning styles Identify ongoing training needs
7 RECOGNITION, RETENTION & SUPERVISION <ul style="list-style-type: none"> Understand the importance of supervision of all volunteers Discuss creative & meaningful recognition Explore the volunteer life cycle Consider how discipline & dismissal apply 	8 VOLUNTEER-STAFF RELATIONS & EVALUATION <ul style="list-style-type: none"> Discuss volunteer-staff relations Consider different types of evaluation Place economic value on volunteer activity

Four day schedule: Days 1 and 2: April 19, 20
Days 3 and 4: April 26, 27
Times: 9 am - 4 pm daily
Cost: \$199
Registration: 250.763.8008 ext.25 or dawn@kcr.ca

Seats are filling very quickly!

If your organization is planning on registering a participant, please email dawn@kcr.ca to ensure you get a seat.

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COMMUNITY DEVELOPERS' CONFERENCE

The Training and Support for the BC Community Development Movement conference is for anyone involved in building community in BC who wants to develop knowledge and skills, network with others, and help shape the future of the community development movement in BC.

Frontline community developers to organization decision-makers from across the province wanted themes on community learning, capacity building and governance. Some of the features are:

- Collaboration and Partnership Building * Theatre and Community Change (Headlines Theatre) * Peer Led Learning (PeerNet BC), * Learning for Change (Storyteller's Foundation) * Cooperatives and Community Economic Development (SFU Centre for Sustainable Community Development)

- A highlight will be an evening film and discussion featuring Finding our Way: The Journey for Colonialism to Partnership (Leonie Sandercock, School of Community and Regional Planning, UBC)
- Challenges for this movement will be discussed: Thinking Like a Network (Community Foundations of Canada) * What have we Learned about Putting Population Health into Practice, Putting Fun and Evaluation in the Same Sentence (Rock, Paper, Scissors) * Future of funding for Community Development in BC (Panel Discussion).

You are invited to participate in the networking opportunity along with Community Social Planning Network of BC, population health practitioners in BC and Youth Activities Network.

Dates: Monday, May 17 to Wednesday, May 19, 2010
 Location: First Nations Longhouse
 University of British Columbia
 1985 West Mall, Vancouver, BC
 Cost: Full Conference \$200
 Tuesday only \$100
 Wednesday only \$100

To register and for additional information, please visit: <http://www.sparc.bc.ca/community-developers-conference-2010>

--SOURCE: BC Healthy Communities Newsletter, March, 2010

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CANADAHELPS FREE ONE HOUR WEBINARS

CanadaHelps is a charity helping charities. The MyCharityConnects initiative of CanadaHelps, generously supported by the Ontario Trillium Foundation, is aimed at supporting charities and nonprofits learn more about online technology. Their hour-long information sessions cover topics relating to online technology and fundraising.

APRIL 21: Five Free Online Tools Your Charity Could Use
 APRIL 28: What is CanadaHelps and Why Should My Charity Sign Up?
 MAY 5: Monthly Giving: A Tool for Sustainable Fundraising
 MAY 19: When Communities Come Together to Give:
 What Haiti Taught Us About Online Fundraising
 JUNE 16: Measuring the Impact of Social Media
 JUNE 23: Peer to Peer Fundraising with CanadaHelps GivingPages
 JULY 21: Planning for the Holidays...It's Not Too Early!
 AUGUST 18: Orientation for Charities Newly Registered with CanadaHelps

Registration for any MyCharityConnects webinars is FREE for employees, volunteers, and board members of Canadian charities and nonprofits.

For additional information on these upcoming webinars, visit: <http://mycharityconnects.org/webinars>

--SOURCE: Volunteer Alberta Sector Connector, March 4, 2010

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NON VIOLENT CRISIS INTERVENTION

This training is a system for defusing escalating behavior and safely managing physically aggressive behavior. It provides an understanding of effective communication during crisis, along with the core philosophy of maintaining care, welfare, safety and security. It is recommended training for all Foster Parents, whether they have children who are aggressive or not.

Usually there is a charge for these classes but OFPA has been able to purchase the booklets and Dave Daley and Sue Foisy are able to teach the class. Thank you to The Bridge Family Services for letting them do this. If you have taken it more than 2 years ago, it is time to renew your certificate. You

Date: Thursday, May 6, 2010
Time: 9 am - 2:30 pm
Location: Kelowna Public Library
1340 Ellis Street
Cost: FREE; please bring your lunch.
Register: Joan, 250.868.9285

~ Due to limited seating, pre-registration is required ~

--SOURCE: Central Okanagan Foster Parent Newsletter, March 2010

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Volunteerism

GLOBAL CITIZEN KELOWNA WEEK

Below is a sample of the events taking place during the week of April 18-24, 2010. For event details, click on each link below.

SUNDAY, APRIL 18

The week kicks off with the popular "If the World Were a Village" children's event at Parkinson Rec Centre. Children of all ages will enjoy getting a passport at the door and visiting the countries of the world--a Romanian Bakery, an African Doctor's office, a Mexican Fiesta, an Indian Beauty Salon, a Nepali Mountain Climb, a Swazi Music Studio and many more--all with fun crafts or activities which encourage learning about children-at-risk around the world.



For more details, click: [If The World Were A Village Children's Festival](#)

THURSDAY, APRIL 22

"The 3rd Annual Millennium development Challenge", is a day filled with presentations on 'taking a bite out of the MDGs' and workshops on social justice for high-school students from the Kelowna / West Kelowna region, facilitated by Free The Children's Marc Kielburger.



For more details, click: [Millenium Development Challenge / Social Justice Conference](#)

FRIDAY, APRIL 23

"The Canadian UN-Informal Regional Network Forum" provides Canadian NGOs with Special Consultative Status to discuss and prepare the Canadian NGO position on the 2010 topic to be delivered to the UN High Level Segment.

For more details, click: [Canadian - UN Informal Regional Network Forum](#)



SATURDAY, APRIL 24- 9:00 am to 12:00 pm

"The Canadian UN-Informal Regional Network Forum" Saturday morning will be dedicated to empowering NGOs in the areas of Foundation and Tax Law concerning registered charities, as well as, composing the Canadian position on the 2010 topic which will be delivered to the UN High Level Segment.

For more details, visit: [Canadian - UN Informal Regional Network Forum](#)



"A Taste of Home"- 5 pm to 9 pm

A Taste of Home is a celebration of our culturally diverse community. This annual multicultural food and entertainment festival, being held at the New Life Auditorium 2041 Harvey Avenue, is expanding again this year to include new foods and performances, as well as local poetry and art exhibits.

For more details, visit: [A Taste of Home](#)



--SOURCE: *Global Citizen Kelowna*

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NATIONAL VOLUNTEER WEEK

National Volunteer Week, the biggest celebration of volunteers and volunteerism in our country, is coming. The 2010 campaign lands on the week of April 18-24, and Volunteer Canada wants to make sure that your organization is prepared to celebrate the achievements and hard work of all the volunteers around you!

Thanks to the generous support of Investors Group, Volunteer Canada has developed a wealth of resources, social media tools and products to help. Take the time this National Volunteer Week to recognize the 12.5 million volunteers nationwide by saying thank you.

In the last year, they gave 2.1 billion hours of their time, energy and skills to the benefit of our community services, shelters, hospitals, sports teams, environment, political movements, disaster relief, international aid and development agencies and arts and culture scene to name a few. They are the selfless individuals who demonstrate their genuine compassion for the well being of others and in support of essential causes, by taking action and by making a difference.

The campaign's theme, "*volunteers from compassion to action*", encompasses their inspiration. As we enter this new decade we have developed a new National Volunteer Week campaign with a fresh new look and innovative ways to communicate. We've incorporated social media and invite all our members to join us on the National Volunteer Week Facebook page and our NVW Twitter feed.

Please join us in celebrating National Volunteer Week in 2010, as we honour volunteers and the power of the volunteer across this nation.

--SOURCE: *Volunteer Canada*

CANADIAN ADMINISTRATORS OF VOLUNTEER RESOURCES

Are you thinking of certifying? The new revised Certification and Recertification packages are now ready to be downloaded at www.cavrcanada.org.

For more information, please contact Jackie at certification@cavr.org.

--Source: CAVR, March 25, 2010

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Do you have news related to the non-profit / voluntary sector that you wish to share with your colleagues? Send Community Information and Volunteer Centre your information at [informkelowna@kcr.ca](mailto:informkelowna@kcr.ca) by the 20th of the month.

This Bulletin is a publication of Community Information and Volunteer Centre. To subscribe or unsubscribe, please send an email to [informkelowna@kcr.ca](mailto:informkelowna@kcr.ca).

Community Information and Volunteer Centre is a program of Kelowna Community Resources. Go to [www.kcr.ca](http://www.kcr.ca) for more information about Kelowna Community Resources and Community Information & Volunteer Centre. Be sure to add or update your volunteer and / or organization information.

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